

# RIVER FOREST PUBLIC LIBRARY CULTURE STATEMENT

**These statements help explain who we are and define our values for serving our community and supporting each other in our work.**

- We are here to serve the community and are focused on welcoming all library users.
- We pay attention to how patrons use our services, spaces, and resources and respond when we see opportunities to improve, enhance, or simplify their experience.
- We actively partner with others to improve our community.
- We start with a belief that others' intentions are good and are committed to direct, open-minded communication.
- We employ a positive staff that is proud to work here. Everyone is a library ambassador.
- We respect, value, support, and encourage one another.
- Staff are valued for what they contribute, not by their position or education.
- All of us are generous with our time, talent, and resources. We feel personally accountable for the team's success.
- We collaborate with each other and achieve results as a team.
- We share a passion for learning, growing and thinking creatively. We are open to change.
- We leave room to experience joy in our work and our colleagues, because together we form a vibrant whole organization.

