

River Forest Public Library Culture Statement

These statements help explain who we are and define our values for serving our community and supporting each other in our work.

We are here to serve the community and are focused on welcoming all library users.

We pay attention to how patrons use our services, spaces and resources and respond when we see opportunities to improve, enhance or simplify their experience.

We actively partner with others to improve our community.

We start with a belief that others' intentions are good and are committed to direct, open-minded communication.

We employ a positive staff that is proud to work here. Everyone is a library ambassador.

We respect, value, support, and encourage one another.

Staff are valued for what they contribute, not by their position or education.

All of us are generous with our time, talent, and resources. We feel personally accountable for the team's success.

We collaborate with each other and achieve results as a team.

We share a passion for learning, growing and thinking creatively. We are open to change.

We leave room to experience joy in our work and our colleagues, because together we form a vibrant whole organization.