

River Forest Public Library River Forest, Illinois

Regular Board Meeting - Agenda* Tuesday, November 14, 7:30 PM

- 1. Call to Order
- 2. Roll Call
- 3. Visitors and Guesta
- 4. Consent Agenda
 - a. Minutes of the Regular Board Meeting: October 17, 2017
 - b. October 2017 Warrants
 - c. October 2017 Revenue and Expense Reports
 - d. October 31, 2017 Balance Sheet
 - e. Schedule of 2018 Board Meetings
- 5. Attorney Visit: Gregory T. Smith, Klein, Thorpe and Jenkins, Ltd.
- 6. Staff Visit: Mary Kay Akers Stiff, Adult & Teen Services Manager
- 7. Communications
 - a. Patron Suggestions
 - b. October 2017 survey results
- 8. Director's Report
- President's Report
- 10. New Business
 - a. Committees: (Report/Discussion/Action)
 - i. Facility Committee
 - Approve bid to replace (6) 2nd Floor Fan Coil Units
 - ii. Finance Committee
 - iii. Policy Committee
 - iv. RF Collaborative Committee report
 - b. 2017 Levy Approval Vote
 - c. RF Tennis Club after-hours Library rental request
- 11. Executive Session
- 12. Adjournment

^{*} All topics on the Agenda are potential Action Items. Note: Board members who have suggestions about upcoming issues are welcome to contact the President, Chair or a Committee member. Suggestions will be noted, however, The Open Meetings Act, prohibits discussion outside of posted public meetings.

Meeting Minutes: Regular Board Meeting: October 17, 2017

Call to Order: At 7:32 pm President Smedinghoff called the regular meeting of the River Forest Public Library Board of Trustees to order. The roll was taken:

- Trustees Present: Bevan, Calabrese-Berry, Hill, Long, O'Connor and Smedinghoff.
- Trustee Crowell arrived at 7:55 pm.
- Also Present: Sue Quinn (RFPL Director), Joanna Bertucci (RFPL Materials and Business Services Manager), and Andrea Olvera-Trejo (RFPL Adult & Teen Services Librarian)

Visitors and Guests

None

Consent Agenda

- a. Minutes of the Regular Board Meeting: September 19, 2017
- b. September 2017 Warrants
- c. September 2017 Revenue and Expense Reports

President Smedinghoff asked for a motion to approve the Consent Agenda. Trustee Calabrese-Berry made a motion, seconded by Trustee O'Connor, to approve the Consent Agenda items a. through c.

A roll call vote was taken.

- Ayes: Calabrese-Berry, Bevan, Hill, Long, O'Connor and Smedinghoff
- Excused: Crowell
- Abstain: None

Staff Visit: Andrea Olvera-Trejo, Adult & Teen Services Librarian

- Ms. Olvera-Trejo spoke to the Board about the Maker Fest, which took place at the Library on Saturday, October 7th. Ms. Olvera-Trejo explained that the fest was designed to showcase the maker trend, which is a do-it-yourself mentality of making your own items/content/art as opposed to buying consumer products.
- The Maker Fest was developed in collaboration with Ethan Baehrend, a River Forest resident and Eagle Scout candidate. Ms. Olvera-Trejo worked with Ethan for over a year brainstorming and developing the event. The event featured 11 exhibitors, including 3D Technologies (Ethan's startup company), School of Rock, 2D Kits, Judy Steed Mosaics, the Oak Park Art League, and others. There were over 275 people in attendance for the Maker Fest and feedback from patrons and exhibitors was overwhelmingly positive.

 Director Quinn thanking Ms. Olvera-Trejo for her work in planning and executing the event and for her mentorship of and collaboration with Ethan Baehrend.

Communications

None

Director's Report

Organization Structure/Training and Staff Development

• The Materials Services Department is back up to full staffing levels. Dawn Thiede was hired in September and is a great addition to our team.

Facilities

- The Facilities Committee reviewed the Request for Proposal for Architectural Services drafted by library administration at its October 11, 2017 meeting.
- Director Quinn has contacted Oak Brook Mechanical to request new cost estimates for HVAC work that will be required in the next three years (as predicted in the 2010 Engberg Anderson study).

Marketing and Public Relations

 Our PR Associate, Fran Arnold, was very busy in September promoting National Library Card Sign up month and the Maker Fest. We had excellent local coverage for the Maker Fest with articles in the Wednesday Journal and the Forest Leaves. Fran also purchased a boosted Facebook post that reached 1,100 people in the community.

Administration and Governance

• Joanna Bertucci completed the annual Illinet report.

Finance

 All Forest Park National bank accounts were closed at the end of September 2017. The transition to Community Bank Oak Park River Forest went very smoothly. Director Quinn estimates that the RFPL should see roughly \$10,000 in interest this year for our operating budget.

Technology

 Director Quinn signed an agreement with CardConnect, a credit card payment vendor in early October. We hope to have the system installed at the Circulation Desk in November.

External Partnerships

- Director Quinn attended the Arbor West live webinar presentation, "The Value of Community as We Grow Older," with Dr. Atul Gawande at the 19th Century Women's Club on September 25th.
- The RFPL has started to work with Lincoln and Roosevelt school Girl Scouts on a "Choose Kindness" campaign related to the children's book Wonder by Raquel J. Palaccio.

- The RFPL staff will be working with D90 and the One District/One Book initiative to
 encourage the wider community to read Mindset: the New Psychology of Success by Carol
 Zweck. D90 will be hosting a number of forums and the RFPL has ordered 10 additional
 copies that will be available for book clubs.
- As reported by Ms. Olvera-Trejo, the Maker Fest was a huge success for the RFPL!

President's Report

- The November meeting will be on Tuesday, November 14th at 7:30 pm.
- At the November 14th Board meeting, Greg Smith of Klein, Thorpe, and Jenkins will
 present to the Board on tax and revenue issues. Please let President Smedinghoff know
 if the Board would like him to speak on any additional topics.
- President Smedinghoff thanked Trustee Crowell for his efforts with the RFPL Foundation's Fall Fireside Concert and Trustees discussed the event.

New Business

Committee Reports

- Finance Committee Report
 - The Finance Committee met on Monday, October 9, 2017 to review the availability of capital reserve funds for the circulation area/lobby project, which has been designated an imperative project.
 - Trustee Bevan explained that committing \$375,000 of capital reserve funds to the
 circulation area project will accelerate the depletion of the capital reserve fund.
 If the Board commits to completing only the additional "imperative" and
 "essential" projects, the capital reserve would be depleted by 2022. RFPL will
 explore avenues available for generating additional revenues in order to meet its
 ongoing projected capital requirements.

• Facilities Committee

- The Facilities Committee met on Wednesday, October 11, 2017 to review the RFP for Architectural Services. The committee agreed to release the RFP on November 1, 2017 and that proposals would be due December 15, 2017. The committee would interview finalists in January 2018.
- Trustees discussed a budget amount to be included in the RFP. It was agreed
 that the construction budget to be included in the RFP would be \$250,000. This
 figure does not include architecture fees and incidental expenses, which the
 Board estimated would be an additional \$65,000.

Collaboration Committee

Trustee Calabrese-Berry reported that the communications survey is complete.

 Director Quinn shared the questions submitted by the RFPL and the Board made additional tweaks. Director Quinn will incorporate Trustee suggestions and share a draft of the new questions as soon as possible.

Adjournment

 At 9:25 pm Trustee Hill moved that the Regular Meeting be adjourned. Trustee O'Connor seconded. All approved and the meeting was adjourned.

Respectfully Submitted, Deborah Hill Secretary

10:06 AM 11/01/17

-200.00 -200.00 -196.27 -148.00 -52.11 -152.20 -100.81 -175.19 -175.19 -196.27 -357.85 -200.11 -81.68 -357.85 -253.01 81.68 Paid Amount CB OPRF Operations 008... Maintenance - Service Automation - Internet Account Programs - Juv Books - Adult Deposit for 3/11/18 Jungle Book performance program Memo October Elevator Maint. Service Monthly Internet Adult books Adult books Adult books Adult books Adult books Adult print ANDERSON ELEVATOR CO... BAKER & TAYLOR L 50769... BAKER & TAYLOR L 50769... BAKER & TAYLOR C0260133 American Eagle Productions BAKER & TAYLOR L423727 AT&T - Electronic Gateway Name 10/14/2017 10/7/2017 10/30/2017 10/14/2017 10/14/2017 10/30/2017 10/30/2017 10/12/2017 10/30/2017 10/3/2017 10/3/2017 10/1/2017 10/7/2017 10/1/2017 203318... 203321... S66041... 203318... 203323... 203324... 501472... ESK 213111 TOTAL 15585 TOTAL TOTAL 15610 15611 TOTAL TOTAL TOTAL TOTAL 15559 15586 15558 15584

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15587	10/14/2017	BAKER & TAYLOR 1.423727		CB OPRF Operations 008	
203320	1077/2017		Adult books	Books - Adult	-68.54
TOTAL				•	-68.54
15612	10/30/2017	BayScan Technologies		CB OPRF Operations 008	
54439	10/30/2017		Thermal Receipt Paper	Office Supplies	-172.00
TOTAL					-172.00
15588	10/14/2017	Bulld-a-Blinkie		CB OPRF Operations 008	
00252A	10/12/2017		Maker Fest Vendor 2D Kit Materials	Programs - Aduk	-100.00
TOTAL					-100.00
15613	10/30/2017	Capstone Press,Inc.		CB OPRF Operations 008	
CI1059	10/30/2017		Children's book	Books- Juv	-370.32
TOTAL				,	-370.32
15804	10/14/2017	Card Services - MB Finan	See lest page of Warrant List for transacation breakout Sept 1	CB OPRF Operations 008	
			See last page of Warrant List for transacation breakout Sept 17 Cr	MB Financial Credit Card	-3,779.61
TOTAL				•	-3,779.61
15560	10/3/2017	Comcast		CB OPRF Operations 008	
	10/1/2017		Monthly Telephone/Internet	Automation - Internet	-503.99
TOTAL				•	-503.99
15614	10/30/2017	Comcast		CB OPRF Operations 008	
877120	10/30/2017		November telephone & Internet	Automation - Impermet	-504.77
TOTAL					-504.77
15561	10/3/2017	Communication Revolving		CB OPRF Operations 008	
T1803941	10/1/2017		Monthly Internet	Automation - Internet	-240.00
TOTAL				•	-240.00

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Memo	Internet	October 2017 Cleaning Services	Daily Cleaning November 2017	11/19/17 Pre-Civil War Quilts Program	Repair tape Book tape, media cases Label protectors, Media cases	Classification labels Classification labels Tech Services supplies cases, sign holders, AV cases	Tech Services Supplies
Name	Communication Revolving	Complete Cleaning Company	Complete Cleaning Company	Constance L. Martin	DEMCO, INC.	DEMCO, INC.	DEMCO, INC.
Date	10/30/2017	10/3/2017	10/30/2017	10/30/2017	10/3/2017 10/1/2017 10/3/2017	10/1/2017 10/7/2017 10/7/2017	10/30/2017
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					-25.00
10/3/2017 Fra	F	Frantzis, Chris		CB OPRF Operations 008	
5/27/2017			Copy Paper	Copier supplies	-13.18
10/14/2017 Gal	3	Gallagher Bassett Services		CB OPRF Operations 008	
10/7/2017			Library Appraisal	Insurance	400.00
10/19/2017 Gai	2	Garvin Gardens		CB OPRF Operations 008	
10/17/2017			Fall Floral Arrangement Program 10/19/17	Programs - Adult	-150.00
10/30/2017 Gan	Gan	Garvin Gardens		CB OPRF Operations 008	00.00
10/30/2017			Second Payment for Floral Program 10/19/17	Programs - Adult	-289.00
					-289.00
10/17/2017 Gar	9	Gavin Gardens	VOID:	CB OPRF Operations 008	
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10/19/2017 Ga	Ğ	Gavin Gardens	VOID:	CB OPRF Operations 008	
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Account	CB OPRF Operations 008	Equipment & Furniture Connection - ASK Programs Equipment - Technology Non-print - Teen Equipment - Technology Special Programs Maintenance - Supply Connection - ASK Programs Non-print - Teen Mist. Fyrenses		CB OPRF Operations 008	Programs-Teen Connection - ASK Programs Printing Programs-Teen Non-print - Middle School Programs - Juv Maintenance - Supply Supplies - Library		CB OPRF Operations 008	Hoopia	CB OPRF Operations 008	Professional Development Misc. Expenses		CB OPRF Operations 008	Programs - Adult	
Мето		Puzzles for Children's room Magnets HDMI to DVI Cord Teen video game Audio cable Wine glasses for Foundation event New outdoor American flag Connections craft supplies and games Teen video game			Teen program supplies Maker program supplies Maker program supplies Printer cartridge Crochet Club supplies Teen video games Ring toes game Compostable bags Laminator refill cartridge			Hoopla Checkouts - September 2017		LACONI Mtg. Trends in Public Service D. Houlihan Mileage to Wheaton PL 9/14/17 LACONI program			"Have Your Cake & Eat it Too" program facilitation	
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Memo		September Lawn Maintenance			Maintenance Service October			Atarm Monitoring 12/1-2/28			EE IMRF Contribution ER IMRF Contribution			Prize book for Maker Fes Middle school books Teen books Jeen books Jeen books Teen books Teen books Teen books
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Date	10/3/2017	10/1/2017		10/30/2017	10/30/2017		10/30/2017	10/30/2017		10/30/2017			10/3/2017	10/1/2017 10/3/2017 10/3/2017 10/3/2017 10/3/2017 10/3/2017 10/3/2017 10/3/2017 10/3/2017 10/3/2017 10/3/2017 10/3/2017 10/3/2017 10/3/2017
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Мето		J Books	J Books			J books	J Books	Teen books	Teen books	Teen books	Teen books	Leen books	Teen books	Mc Books	MS Books	MS Books		MS Books	Adult books	Adult books	Adult books	Ablut books Adult books	Adult books	Adult books	Adult books	Adult books	Adult books	Adult books	Adult books	Adult Dooks	Adult books	Adult backs	Adult books	Adult Dooks	Abut books Adult books	Adult books	Adult books	Adult books				
Name	Ingram Library Services																																									
Date	10/30/2017	10/30/2017	10/30/2017	10/30/2017	10/30/2017	10/30/2017	10/30/2017	10/30/2017	10/30/2017	10/30/2017	10/30/2017	10/30/2017	10/30/2017	10/20/2017	10/30/2017	10/30/2017	10/30/2017	10/30/2017	10/30/2017	10/30/2017	710/30/2017	10/30/2017	10/30/2017	10/30/2017	10/30/2017	10/30/2017	10/30/2017	10/30/2017	10/30/2017	10202017	10/30/2017	10/30/2017	10/30/2017	10/30/2017	10/30/2017	10/30/2017	10/30/2017	10/30/2017	10302017	10/30/2017	10/30/2017	10/30/2017
Mum	15624	62450147	65887175	62450144	62447927	62448553	62448646	62450317	62449640	62450318	62448584	62446886	6244000	62440630	62450316	62448060	62448162	62447246	62450143	62450142	62450146	62490140	62449741	62450141	62449740	62449743	62450145	62440556	62448550	62440557	62449555	62449554	62449552	62449095	62449096	62449097	62449098	62449099	62449101	62448648	62448647	62448643

Pald Amount	-138.32 -9.56 -16.91 -17.38 -16.90 -7.18 -22.69 -125.90 -125.90 -15.77 -15.77 -16.35 -15.77 -15.77 -16.35 -	-189.00	-243.00	-194.10
Account	Books - Adult	CB OPRF Operations 008 Programs - Adult	CB OPRF Operations 008 Programs - Adult	CB OPRF Operations 008 Copy Machine (usage, mai
Memo	Adult books	Computer Learning Labs: 9/6, 9/13, 9/27	Adult Computer Learning Labs 10/4,10/11,10/18,10/25	Sept. Copier Usage
Name		Judith Levin Fiecher	Judith Lavin Fischer	Konica Minoffa Business S
Date	1030/2017 1030/2017	10/30/2017	10/31/2017	10/1/2017
Mum	62448644 62448546 6448547 62448549 62448550 62448551 62448551 62447929 62447929 62447929 62447929 62447929 62447583 62447583 62447583 62447583 62447583 62447583	15625 TOTAL	15634 TOTAL	16693 900392 TOTAL

10:06 AM

11/01/17

River Forest Public Library WARRANT LIST DETAIL October 2017

-218.90 -218.90 -20.18 -20.18 0.00 -83.48 -308.26 -34.24 -103.48 -49.24 -26.54 -1,553.00 -1,553.00 -250.00 -250.00 -100.00 -30.54 -44.24 -100.00Pald Amount CB OPRF Operations 008... Equipment - Copier Lease ... CB OPRF Operations 008... Equipment & Furniture Account Supplies - Library Programs - Adult Programs - Adult Non-Print Adult 11/5/17 Program "Chicago, True Stories" Sept & Oct Afternoon Book Discussions Memo Deposit for Mobile Shelving Units Adult BluRays Adult CD Audiobooks Adult CD Audiobooks Adult CD Audiobook
Adult DVD
Adult DVDs Adult CD Audiobooks Adult CD Audiobooks Tech services tape Copier Lease Adult DVDs Adult DVDs VOID: Konica Minolta Premier Fin... Library Furniture Internatio... LIBRARY STORE, INC Name **Martina Mathisen** Martina Mathisen MIDWEST TAPE Mcliroy, Jana 10/14/2017 10/23/2017 10/14/2017 10/30/2017 10/14/2017 10/30/2017 10/12/2017 10/3/2017 10/3/2017 10/3/2017 10/3/2017 10/1/2017 10/3/2017 0/3/2017 10/7/2017 107/2017 0/3/2017 0/3/2017 0/3/2017 0/3/2017 Date 95431510 95431511 95431497 95436256 95431512 95431498 95436259 95436270 95436257 95436255 340716... E N 295224 TOTAL TOTAL 15570 TOTAL TOTAL 15696 TOTAL 15594 TOTAL 15626 15608 16596 15571

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River Forest Public Library WARRANT LIST DETAIL October 2017

Paid Amount	-52.57 -54.28 -1,090.36 -26.54 -92.82 -127.72 -108.48 -44.24 -35.08 -47.08		-51.08 -83.48 -42.4 -20.54 -28.54 -38.26 -44.24 -26.54 -27.54 -93.48 -122.72		-34.24 -26.54 -33.54 -34.09 -26.54 -27.74		-21.61
Account	Non-Print Adult	CB OPRF Operations 008	Non-Print Adult	CB OPRF Operations 008	Non-Print Adult Non-Print Adult Non-Print Adult Non-Print Adult Non-Print Adult Non-Print Adult	CB OPRF Operations 008	Misc. Expenses
Memo	Adult BluRay Adult DVDs Replacement discs for Adult titles Adult DVDs Adult DVDs Adult BluRays Adult CD Audiobooks Adult CD Audiobooks Adult CD Sudiobooks Adult CD Sudiobooks Adult CD Sudiobooks Adult Music CDs J DVD		Adult DVD Adult audiobooks Adult audiobooks J DVDs Adult DVDs Adult DVDs Adult DVDs Adult DVDs Adult DVDs Adult BURays Adult BURays Adult BURays Adult CD Audiobooks Adult CD Audiobooks Adult CD Audiobooks		Adult CD Audiobook Adult DVD Adult BluRay Adult DVD Adult DVD		Mileage to Circ User Grp. Mtg. Woodridge, IL
Name		MIDWEST TAPE		MIDWEST TAPE		Muraiti, Victoria	
Darte	10/3/2017 10/3/2017 10/3/2017 10/3/2017 10/3/2017 10/3/2017 10/3/2017 10/3/2017	10/14/2017	10/7/2017 10/7/2017 10/7/2017 10/12/2017 10/12/2017 10/12/2017 10/12/2017 10/12/2017 10/12/2017	10/30/2017	10/30/2017 10/30/2017 10/30/2017 10/30/2017 10/30/2017	10/14/2017	1077/2017
Mum	95431513 95405670 95410785 95415531 95415534 96415534 96415530 96415535 95415537 TOTAL	15597	95451604 95451602 95451601 95451801 95475810 95475811 95469841 95469841 95469841 95458272 95458271 95458271	15627	95507924 95494401 95494368 95481323 TOTAL	15588	TOTAL

Paid Amount		43.01		484.45		-605.26	-605.26	-697.55	-697.55		-361.97 -214.00 -338.98 -15.99	-830.94		-/9.99	-377.00 -79.85	-230.87 -115.97	-50.00	
Account	CB OPRF Operations 008	Misc. Expenses	CB OPRF Operations 008	Heat	CB OPRF Operations 008	Heat	CB OPRF Operations 008	Youth Interventionist Contract		CB OPRF Operations 008	eContent - Adult eContent - Adult eContent - Adult eContent - Adult	and the state of t	of order Total	eContent - Juvenile	eContent - Adult eContent - Juvenile	eContent - Teen eContent - Teen	econtent - Juvenile	
Memo		Mileage to Management Association 3-Day Manager training		Heat		Gas bill		Youth Interventionist Contract Q.1 Payment			Adult eBooks & eAudiobooks Adult eBooks and eAudiobooks Adult eBooks and eAudiobooks AdulteBook		Teen eBooks	J audiobook	Audit ebbooks & equalibrooks - Books	Teen eBooks and eAudiobooks Teen eBook & eAudiobook Childran's eAudiobook		
Name	Muraiti, Victoria		NICOR GAS		NICOR GAS		OAK PARK TOWNSHIP YO			OverDrive		OverDrive						
Date	10/30/2017	10/30/2017	10/3/2017	10/1/2017	10/30/2017	10/30/2017	10/30/2017	10/30/2017		10/3/2017	10/1/2017 10/1/2017 10/1/2017 10/1/2017	10/14/2017	10/7/2017	10/7/2017	10/7/2017	10/12/2017		
Num	15628	TOTAL	16672	898234 TOTAL	15629	898234 TOTAL	15630	TOTAL	2	15573	01658C 165810 165808 01658D	16599	01658D	01658C	01658C	01658D	TOTAL	

Paid Amount		-114.48	-114.48		-23,222.78 -162.76	-23,385.54		-6,713.71	-1,919.50	-12.56 448.91	-9,137.36		-215.35		-31.05	49.90		-19,477.91	
Account	CB OPRF Operations 008	Payroll Service		CB OPRF Operations 008	Employee Compensation Connection - ASK Salaries		CB OPRF Operations 008	Employee Compensation Connection - ASK Salaries	FICA	Medicare Exp		CB OPRF Operations 008	Employee Compensation	CB OPRF Operations 008	Employee Compensation FICA	Medicare Exp	CB OPRF Operations 008	Employee Compensation Connection - ASK Salaries	
Memo		Payroll Processing 10/13/17			Employee Compensation Connections Employee Compensation			Employee Tax Deduction Connections Employee Tax Deduction	Library FICA Portion - Employees Library FICA Portion - Connections Employees	Library Medicare Portion - Employees Library Medicare Portion - Connections Employees			Employee Compensation		Employee Tas Deduction Library FICA Portion	Landing impulsate Political		Employee compensation Connections EE Compensation	
Мате	PAYLOCITY			PAYLOCITY			PAYLOCITY					PAYLOCITY		PAYLOCITY			PAYLOCITY		
Date	10/13/2017			10/13/2017			10/13/2017					10/13/2017		10/13/2017			10/31/2017		
Mum	æ	ATOT	1 2 2	Ą	TOTAL	400	шþ				TOTAL	E	TOTAL	ų,		TOTAL	d	TOTAL	

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River Forest Public Library WARRANT LIST DETAIL October 2017

Paid Amount		-112.03	-112.03		-5,278.76	-1.591.06 -11.16 -372.11	-2.61		-24.45	-24.45		-2,280.00		4,277.03		-550.00	-1,046.25
Account	CB OPRF Operations 008	Payroll Service		CB OPRF Operations 008	Employee Compensation Connection - ASK Salaries	Connection - ASK FICA Medicare Exp	Collinguion - ASN Medicara	CB OPRF Operations 008	Supplies - Library		CB OPRF Operations 008	Automated - Subscription	ODO CONTRACTOR OF STREET	Automated - Subscription	CB OPRF Operations 006	Maintenance - Service Maintenance - Supoly	
Мето		10/31 Payroll run			Employee Tax Deduction Connections EE Tax Deduction ER FICA	ER FICA - Connections ER FICA - Connections ED FICA			Staff nametags			Ancestry Library Database		 Gale Database subscription		Maint Service 9/6 & 9/20 Lightbulbs and Emergency Light replacements	
ошел	PAYLOCITY			РАУГОСПУ				PROFESSIONAL IMAGE			PROQUEST INFORMATION		RAIIS		S & D Prime Maintenance, !		
Date	10/31/2017			10/31/2017				10/3/2017	10/1/2017		10/14/2017	10/7/2017	10/3/2017	107/1/2017	10/3/2017	10/1/2017	
Num	æ	H	2	u b			TOTAL	15574	149563	TOTAL	15600	70461245 TOTAL	15575	4520 TOTAL	15576	74871	TOTAL

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Paid Amount		-550.00 -124.28	-674.28		-150.00		-46.00	46.00		-79.88	-27.99 -49.42 -4.69	-7.18		-11.19	-11.61 -81.35 -30.70	4.58	-8.95 -19.99	-38.49
Account	CB OPRF Operations 008	Maintenance - Service Maintenance - Supply		CB OPRF Operations 008	Programs - Adult	CB OPRF Operations 008	Maintenance - Service		CB OPRF Operations 008	Maintenance - Supply	Office Supplies Office Supplies Special Programs	mainteriance - Suppry	CB OPRF Operations 008	Maintenance - Supply Maintenance - Supply	Office Supplies Office Supplies Maintenance - Supply	Office Supplies Office Supplies	Special Programs Maintenance - Supply	sandins radion
Memo		2 October Maintenance Supplies for repairs			Tea 101 Program 10/15/17		Bi-monthly pest control			Tollet paper	Pens, sharpies, markers, labels Pens, sharpies, markers, labels Sonnes			Gloves Floor cleaner, tissue	Advil for staff breakroom Labels, Manilla folders Spot remover, Lysol, Febreeze	Batteries, tape dispenser, expo markers Fasteners Paper towel	Paper Plates Tokist paper Cooy paper	
Name	S & D Prime Maintenance, I			Sarine Crotteau		Smitherson Pest Managem			Staples				Staples					
Date	10/30/2017	10/30/2017		10/11/2017	10/11/2017	10/3/2017	10/1/2017		10/14/2017	107/2017	10/7/2017		10/30/2017	10/30/2017	10/30/2017	10/30/2017	10/30/2017	
Num	15631	75142	TOTAL	15583	TOTAL	15577	1625979 TOTAL	5	15601	335365	335365	TOTAL	15609	335620 335620	335561 335493		335686	TOTAL

Paid Amount		-5,202.00		-360.13		-18.99		-97.56		-750.00 -750.00		-279.50		-1,010.96 -2,135.36 -181.61	-3,327.93
Account	CB OPRF Operations 008	Automation - Administration	CB OPRF Operations 008	ILL Lost Materials Expenses	CB OPRF Operations 008	Books - Adult	CB OPRF Operations 008	Payroll Service	CB OPRF Operations 008	Technical Support	CB OPRF Operations 008	Water	CB OPRF Operations 008	Employee Compensation Health Insurance Dental	I
Memo		SWAN Quarter2 Fees		ILL Lost Materials		Print book		Background Check Service on new EEs		October 2017 IT Support		July & Aug 2017		Employee Insurance portion Library Health Insurance portion Library Dental Insurance portion	
Name	SWAN		SWAN		Tom Holmes		Trak-1		VERSATILE COMPUTER S		VILLAGE OF RIVER FOREST		VILLAGE OF RIVER FOREST		
Date	10/14/2017	1077/2017	10/30/2017	10/30/2017	10/3/2017	10/1/2017	10/3/2017	10/3/2017	10/14/2017	10/12/2017	10/3/2017	10/1/2017	10/30/2017	10/30/2017	
Num	15802	5784 TOTAL	15632	5826 TOTAL	15578	TOTAL	15579	341810 TOTAL	15603	15130 TOTAL	16580	001116 TOTAL	15633	Oct Hea	TOTAL

Paid Amount		-12.27	-12.27
Account	CB OPRF Operations 008	Programs - Adult	
Мето		Coffee and Pastry for 10/2 Coffee Monday	
Name	Yovanic, Dana		
Darte	10/3/2017	10/3/2017	
Num	15581	İ	IOIAL

River Forest Public Library

Register: MB Financial Credit Card From 09/05/2017 through 10/03/2017 Sorted by: Date, Type, Number/Ref

Sorted by: Date, 1	Sorted by: Date, Type, Number/Ref							
Date	Ref.	Payte	Account	Мето	Charge	o o	Pryment	Balance
00/05/0017		AMAZONCOM						!
1107/00/00		ALMAN COM	Capital Experiornies: Equipment	Kearm of DVI cable		×	11.49	3,108.95
09/06/2017		Management Association of Illin	Professional Expenses:Professional	V.Muraiti Evolving Ma	895.00	×	7	4,003.95
09/06/2017		Party City	Special Programs	Supplies for Fall Firesid	35.85	×	7	4.039.80
09/06/2017	15526	Card Services - MB Financial	CB OPRF Operations 00805669201	See last page of Warrant		×	3.120.44	91936
09/11/2017		AMAZON.COM	Adult Expenses:Programs - Adult	Grand prizes for Maker	91.97	×		1.011.33
09/11/2017		Bruegger's Bagels Catering	Professional Expenses:Staff Training	Lunch for 9/8/17 In Ser	228.77	×		1.240.10
09/11/2017		ПА	Professional Expenses:Trustee Trai	ILA Conference - Elan	200.00	×		1,440,10
09/11/2017		ILA .	Professional Expenses:Trustee Trai	II.A Conference Joan O	150.00	×		1 590 10
09/11/2017		CDW GOVERNMENT INC	Capital Expenditures: Equipment	HDMI Cord for Mtg. R	35.11	×		1,625,21
09/14/2017		Stamps. com	Office Expenses:Postage	Postage account replinis	20.00	×		1,675.21
09/14/2017		WHOLEFOODS	Special Programs	Food for Foundation Fir	300.01	×	2	2.064.02
09/15/2017		AMAZON.COM	Special Programs	Gifteard for Nat. Lib. C	20.00	×	7	2,114.02
09/15/2017		AMERICAN LIBRARY ASSOC	Professional Expenses:Professional	ALA Midwinter Confer	230.00	×	2	2.344.02
09/15/2017		Go Daddy.com	Automation Expenses: Automation	Website domain name r	18.17	×	2	2,362,19
09/18/2017		Jewel Foods	Teen Expenses:Programs-Teen	Food for Trivia Program	3.58	×	2	2.365.77
09/18/2017		Jewel Foods	Teen Expenses:Programs-Teen	Supplies for Trivia Night	26.62	×	2	2,392,39
09/18/2017		Armand's	-split-	Pizza for Family Trivia	150.42	×	2	2,542.81
09/19/2017		Jewel Foods	Juvenile Expenses:Programs - Juv	Food for Snack Attack p	54.59	×	2	2.597.40
09/20/2017		AMAZON.COM	Capital Expenditures: Equipment	Headphones for Childre	71.96	×	2	2,669.36
09/25/2017		Jewel Foods	Connection - ASK: Connection - AS	Food for 1/2 Day Conne	71.95	×	2	2.741.31
09/25/2017		PIZZA HUT	Connection - ASK: Connection - AS	Connections Program F	83.61	×	2	2.824.92
09/25/2017		Stamps. com	Office Expenses:Postage	Stamps, com Monthly Fee	15.99	×	2	2.840.91
09/27/2017		Eventcombo	-split-	Anderson's Bookshops'	220.00	×	67	3.060.91
09/27/2017		4IMPRINT	Adult Expenses: Programs - Adult	Maker Fest Giveaways	296.51	×	m	3.357.42
09/27/2017		ПА	Professional Expenses: Trustee Trai	ILA Conference Overch		×	50.00	3.307.42
10/02/2017		Stamps. com	Office Expenses:Postage	Postage replinishment	50.00	×	6	3,357.42
10/02/2017		Badge-A-Mint	Adult Expenses: Programs - Adult	Button maker supplies	35.96	×	en en	3,393,38
10/03/2017		Perma-Bound	Supplies - Library	Playaway replacement c	2.99	×	m	3,396.37
10/03/2017		Eventbrite.com	Professional Expenses:Professional	Transforming Your Libr	16.82	×	6	3,413,19
10/03/2017		Go Daddy.com	Automation Expenses: Automation		167.97	×	· m	3,581.16
10/03/2017		ALA Store	Professional Expenses:Professional	Library Director Bootca	198.45	×	m	3,779.61



Account:

October-17

YTD

2017-2018

2018

% of Budget

			ı				
Property Taxes	69	9,024	€9-	565,727	1,212,000,00	46.68%	
Connections Program Grant	↔	' 	89		7.600.00	%000	
Corp Property Replacement Taxes	\$	1,592	မာ	6,312	15.400.00	40.99%	
Fines, Service Charges	69	751	€₽-	6,783	18.000.00	37 68%	
Lost Books Reimbursed	ક્ક	192	€9-	1,218	3.000.00	40.61%	
Book Sales	69-	61	€9	367	1.000.00	36.67%	
Copy Machine Revenue	€9	320	€9-	1,786	4,000.00	44 64%	
Rentals, Library Space, Meeting Room	69	•	€		300.00	%UU U	
Interest	€9-	1,043	69	4,236	6.500.00	65 17%	
Gifts	€9-	520	69	8,385	8,500,00	98.65%	98 65% Williams
IL Per Capita Grant	€9	•	€\$-	-	8.600.00	0.00%	MWanis &JUU Lonation
Grants, other	69	832	S	2,203	4.200.00	52.45%	
Community Foundation Endowment	₩.		₩.	-	3.400.00	%00 0	
Misc Income	€	88	69-	113	200.00	22.56%	
Total:	6 %	14,423	59-	597,129	1,293,000.00	46.18%	
Income:	68	14,423	••	597,129	1,293,000.00	46.18%	
4	4	1					
Expense:	S	116,627	5/0	590,578	1,293,000.00	45.68%	



River Forest Public Library - Expense Report - September 2017 Fiscal Year: May 1, 2017 - April 30, 2018

October 2017

Fiscal YTD

Actual % Budget 50% as of 10/31/17

17-18 Budget

Wages & Salaries	€9-	67,209	69	319.180	47.64%	66	670 000 00
Medical Health Insurance Coverage	es.	2,317	69	16.783	31 08%	66	54 000 00
IMRF	69	4,732	65	27,140	49.35%	66	55 000 00
Medicare/FICA	69-	4,350	69	24,238	46.61%	66	52,000.00
Staff Training	89	•	69	1,795	59,83%	65	3 000 00
Membership Dues	\$	•	65	1.974	44.85%	66	4 400 00
Professional Development	\$	342	69-	3,132	31.32%	6/3	10,000,00
Total Personnel	89	68,950	89	394,241	46.47%	01	848.400.00

Printing and Advertising Support Services

inting/Bookplate	69	09	60 -	3,211	51.80%	69	6.200.00
vertising	649	•	69	855	28.51%	65	3 000 00
1 4 1 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0					2/10/2	-	0,000,00
otal Printing and Advertisment	●	9	60	4,067	44.20%	99	9.200.00

Programming

	1									
to	Children's Programs	69	444	69	7.267	60 56%	25	8	19 000 00	
	£			1			,		12,000,00	
	Teen Frograms	60	120	649	3.847	54.95%	- 1	64	7 000 00	
	A 114 Th						2		2,000,	
	Adult Frograms	10	1.844	69	6.641	66 41%	3	66	10 000 01	
	6			1		71.00	2	-	TO,000,01	
	Special Programs	69	(296)	69	467	18 66%	7	4	9 500 00	
				-		10.00		-	4,000.00	
	Connections Frograms	69	620	60	2,268	29.84%	8	يا	7 600 00	
	G T T			1			1		,,,,,,,	
	Total Programs	69	2,632	69	20.489		91	-	39 100 00	
				1					20.001.00	
	Total Support Services and Programs	46	2,692	40	24,556	50.84%	×	9	48 800 00	
						1000				

Other Support Services

LLL and RB Services (SWAN Libraries)	\$	360	69	104	14.93%	69	700.00
Technical Support	69	750	8	4,751	39.59%	69	12,000,00
Automation Administration	69-	5,370	69-	15,904	51.30%	65	31,000,00
Consultant Fees/Legal Fees	649	,	69-	838	20.95%	69	4.000.00
Postage & Delivery	69-	116	69	486	13.88%	66	3 500 00
Audit Fees	69-		69-	6,750	79.41%	65	8 500 00
Payroll and Employment Services	69	324	60	1.578	45.09%	64	3 500 00
Youth Interventionist Contract	69	698	6/9	2.753	69.57%	6	4 400 00
Telephone/Internet	69	1,847	69	6.610	45 59%	64	14 500 00
Trustee Training and Memberships	**	•	69	320	32.00%	65	1 000 00
Copy Machine Leases	69	219	60	1,014	42.25%	6/2	2.400.00
Total Other Support Services	65	9,683	99-	41,109	48.08%	••	85,500.00

Library Materials

	Online Learning Tools & Data Base Subscriptions	8	2 2 2 2 2 2 2 2 2 2 2 2 2 2 2 2 2 2 2 2	6	44.000			
	Online E. Contont - sleet backet	9-6	0,007	A (11,968	79.79%	69	15,000.00
	To II The A street of the stre	9	2,992	69	17,197	35.83%	49	48.000.00
	m. Tr. Tr.	es-	3,745	€₽-	15,080	38.67%	69	39,000,00
	Total Library Materials	99	21,300	00-	82,178	45.53%	46	180.500.00
Library and Office Supplies	Office Supplies	₩.	402	69-	2,184	48.52%	65	4 500 00
	Library Supplies	69	731	69-	2,016	36.65%	66	5,500.00
	Copy And Printing Supplies	69-	52	49	550	39 98%		1 400 00
	Misc Expenses (includes Patron Relations)	89	133	€6	458	16 9787	9 6	1,400.00
	Total Office Supplies	66	1.318	6/	5 907	10.07%	A 6	2,800.00
	Total Library Materials & Supplies	46	22,618	•••	87,385	44.88%	99 es	194 700 00
Other designation T as \$4.5 a. 4.5								10.20162.01
Strategic initiatives	Strategic Initiatives	46	745	86	748	9.93%	69	7,500.00
Facilities Management	<u> </u>	88	920	66	2,526	50.51%	65	5 000 00
Facility Supplies	Total Facility Supplies	46	920	88	2,526	50.51%	49	5.000.00
Facility Services		\$	ľ	69	-	70000	e	10 000 00
	Maintenance and Custodial Service	69	6,142	60	32.044	55.25%	9 64	13,000.00
	Water	69	280	649	871	34 83%	9	9 500 00
	Natural Gas	60	1,090	69-	3,299	\$5.818. \$2.818.	65	8 500 00
	Copier Maintenance and Usage	€	194	69-	1,061	33.14%	60	3.200.00
	Total Facility Services	**	7,705	66	37,274	43.75%	40	85,200.00
Equipment & Knemiture	Positions of Paris							
	Trophelem: Min	9	3,129	5 9	3,982	79.64%	69	5,000.00
		50	88	69-	643	42.90%	*	1,500.00
	Total Equipment and Furniture	500	8,167	*	4,625	71.16%	49-	6,500.00
	Total Remistice Meanware	,						
	TOWN T WOTHINGS AND THE TIE	100	10,911	10-	42,543	43.99%	60	96,700.00
	Total Grandfind Formand	,						
	Town Operating Dappenses	100	115,599	69	590,578	46.10%	49	1,281,100.00
	Canital Improvement Research	6			ľ			
	TOTAL TAC	A	-	5/9-	•	0.00%	40	11,900.00
	Total Expenses	**	115,599	56	590,578	45.68%	40	1.293.000.00
	Profe Tennester						1	
	Точат инсоше	00	14,423	40	597,129	46.18%	40	1,293,000.00



River Forest Public Library -Capital Reserve Fund - October 2017 Fiscal Year: May 1, 2017 - April 30, 2018

ICS Capital Reserve Money Market

Deginning Balance:		€9-	140,985.95
Expenses:		64	
		-	•
Transfer IN:	Transfer from Operations	_	
-			
Interest		69	119.78
V-12		-	
Funding Dalance		46	141 105 79

Community Bank Capital Fund Checking Account

	5,000.04		200	# O.O.		0.05		5 000 0E
	€		64	}	4	69	-	66
-	Deginning Balance	Thomas Co. OIM.	ransier OOT:		Interest	TOTAL		Ending Balance

CDARS Capital Reserve 52 Week CD - CD Purchased 8/10/2017

Interest Rate: 1.26%

Bank: Lakeland Bank, Newfoundland, NJ

 Liquid Capital Reserve
 \$ 146,105.78

 Capital Reserve CD
 \$ 200,573.87

10:09 AM 11/08/17 Accrual Basis

River Forest Public Library Balance Sheet As of October 31, 2017

	Oct 31, 17
ASSETS	
Current Assets Checking/Savings	
OP CD 26 WK 020519726	150,334.98
OP CD 1 YEAR 1020515305 OP CD 1 YEAR 1020495169	150,360.56
OP CD 1 YEAR 1020495169 OP CD 1 YEAR 1020495142	60,156.37 60,156.37
CAP CD 1 YEAR 1020474021	200,573.87
OP CD 5 YEAR 1020450904	60,289.18
OP CD 3 YEAR 1020448578 OP CD 2 YEAR 1020448543	60,243.12 60,216,39
ICS Operations 805869201	479.358.30
ICS Capital 805669202	141,105.77
CB OPRF Operations 00805669201 CB OPRF Capital 00805669202	8,703.26
Petty Cash	5,000.05 60.00
Total Checking/Savings	1,436,558.22
Accounts Receivable Accounts Receivable	3,277.45
Total Accounts Receivable	3,277.45
Total Current Assets	1,439,835.67
TOTAL ASSETS	1,439,835.67
LIABILITIES & EQUITY	
Liabilities	
Current Liabilities Accounts Payable	
Accounts Payable	-2,216.34
Total Accounts Payable	-2,216.34
Credit Cards	
MB Financial Credit Card	3,361.64
Total Credit Cards	3,361.64
Total Current Liabilities	1,145.30
Total Liabilities	1,145.30
Equity	
Opening Bał Equity Retained Earnings	821,884.15 621,894.97
Net Income	-5.088.75
Total Equity	1,438,690.37
TOTAL LIABILITIES & EQUITY	1,439,835.67

3:36 PM 11/02/17

River Forest Public Library Reconciliation Detail Petty Cash, Period Ending 10/31/2017

Туре	Date	Num	Name	Cir	Amount	Balance
Beginning Balance						60.00
Cleared Balance						60.00
Register Balance as o	of 10/31/2017					60.00
Ending Balance						60.00
				=		

River Forest Public Library Board Meetings 2018

The Board of Trustees holds its regular meeting on the third Tuesday of each month at 7:30 PM at the library, 735 Lathrop Avenue, River Forest, IL. The public is always invited to attend these meetings.

Tuesday, January 16

Tuesday, February 20

Tuesday, March 20

Tuesday, April 17

Tuesday, May 15

Tuesday, June 19

Tuesday, July 17

Tuesday, September 18

Tuesday, October 23

Tuesday, November 20

Why does this library insist on having adult or senior programs on Saturday or Sunday afternoons? (Does no other group want these time slots?) Saturday and Sunday should be family time or football times. Other libraries offer interesting programs for adults during the week (Monday through Friday) from 10 a.m. to 3 p.m. What do you think?? Also, 2p.m. is the worst time ever for programs.

If you read our monthly adult program flyer, you may discover that RFPL does offer programs for adults and seniors on weekdays from 10 a.m. to 3 p.m. Our Coffee Monday program runs the first Monday of the month at 10 a.m. We feature interesting local speakers and serve delicious coffee and breakfast treats. Our Connect with Tech program meets most Wednesday mornings at 10 a.m. We also have a monthly adult book group meeting at 1:30 pm on the 2nd Wednesday of each month. We will be holding our Great Decisions program February through May on alternating Tuesday afternoons at 1 p.m. We invite you to attend one or all of these programs!

We are sorry that your preferred weekend schedule conflicts with our most popular program times. Over the past several years, we have had strong turnout for our weekend adult program offerings—with an average attendance of around 40 people. When we offered similar mid-day programs, our average turnout was around 8 attendees. As we have explained before, we specifically schedule programs that feature paid presenters/performers on the weekend when there is generally nearby parking available for the crowds we attract.

Strategic Initiatives Survey

October 2-15, 2017

Total Surveys completed: 133

RF resident surveys completed: 114

- 99% of older adults who asked a staff member for help said that the assistance they received was "very good" or "excellent."
- 96% of adults who came to the library to satisfy their curiosity said they located items that met their needs.
- 95% of adults who came to the library looking for something good to read, listen to, or view said that they located items that met their needs.
- 97% reported that the collections of the RF Library foster their enjoyment of reading, viewing, and listening.
- 95% reported that the library's website is easy to use.
- 99% feel that the library is a welcoming and comfortable place in our community.
- 100% feel that their use of the library enriches and adds value to their life.
- 95% of parents/caregivers of RF children reported that the RFPL helps foster a love of reading in their children.

Below is a snapshot of the overwhelmingly positive comments we received during the survey period:

- "The library and its staff have been an incredible resource for our whole family! The librarians are incredibly friendly, helpful, and knowledgeable! We love coming here!"
- "The reference dept continues to be very helpful when I need to order books."
- "Great and thoughtful programs for kids! Also, great availability of info/content for adults."
- "The Children's department is amazing. The staff is wonderful and my children participate in all the different classes and programs. I feel so lucky to have RFPL in my life. I love what you have for teens as well! Great job!"

Organizational Structure

• Joanna and I are completing a salary benchmarking analysis for all library positions. We are using data from the 2017 library compensation surveys compiled by the Management Association of Illinois and LACONI. In late October, Joanna attended a ½ day session presented by the MAI on how to use the salary survey data. We have current job descriptions for all positions with corresponding grade rankings. Our goal is to establish equitable pay ranges for all library positions and to align our pay ranges with those of our peer libraries. I will be asking for Board input in order to draft a formal compensation philosophy which considers our mission, objectives and our financial position.

Training and Staff Development

- I attended the Trustee Day of the ILA conference on October 12th, along with Trustees Elan Long and Joan O'Connor. One of the more useful sessions I took in was called "#WhatDoISay: Crisis Communication for the 21st Century." I plan to work with Fran to create a crisis management communication plan.
- Forest Park Public Library extended an invitation to our staff members to participate with them in a 3 part webinar series on Whole Person Librarianship. On November 2nd, Joanna and I attended the first session "Problem Solving with A Social Justice Lense". Our ensuing discussion with Forest Park staff members touched on the difficulty of meeting the needs of some of our neediest or marginalized patrons without making other patrons feel that they are being disadvantaged. Staff from all 3 departments will be attending the December and January sessions, "Serving Patrons in the Context of their Lives" and "Cultural Humility and Reflective Practice".
- We will be hosting a joint in-service with Thomas Ford Memorial Library on Friday, December 1st. Our presenter will be Jamie LaRue from the ALA's Office of Intellectual Freedom.

Facilities

- An RFP for work to remodel the lobby and first floor Circulation and staff break areas was emailed to 12 selected architectural firms on November 1st. We have received acknowledgement of receipt from 7 of the firms. The deadline for submission of proposal is December 15th.
- Mark Sullivan, the principal of Oak Brook Mechanical, came out on October 23 to
 price out the upcoming HVAC work identified in our Capital Study. We now have
 updated quotes on equipment replacement that should be completed within the next
 3 years. We will be scheduling priority work for early spring.
- In December we will be moving our Adult Science Fiction collection. We have placed an order for 2 low rolling bookcases (with dark oak end panels) which will be placed adjacent to the Fiction stacks on the east side of the building. We feel that moving this collection to a more logical and prominent location will increase its circulation.

Technology

- CardConnect installed a secure credit card reader at our Circulation Desk to handle payments. Patrons have expressed delight and gratitude for the ability to pay for fines and/or lost materials using their credit cards. We can accept Master Card, Visa, and Discover payments.
- Our website address now reads as https://www.riverforestlibrary.org/ as we upgraded our security certificate in October. While we do not accept payments through our website (we link out to the secure SWAN site), we do collect personal information (name, address, date of birth, email and phone) for pre-registration for library card applications. Information uploaded through our secure website will be encrypted so that it may not be intercepted by hackers.
- Versatile adjusted the settings on our wireless network to extend our Wi-Fi availability until 10pm.

Marketing and Public Relations

- The Bookplate will be going to print on November 15th. The cover will feature an infographic of our impressive 2016-17 statistics.
- The River Forest Communications survey, (a joint effort of all 6 taxing bodies to gather information about how we communicate with our residents) has been sent out via email to our library eNewsletter subscribers. A link to the survey is on the library website and we have been distributing paper copies at library programs and at the upstairs service desk to residents who do not use email. The Village administration informs us that initial response to the survey has been very strong.

Administration and Governance

- Tom and I attended the Council Of Governments meeting at Dominican University on October 13th and I attended the River Forest Administrators meeting on October 24th. The Village is embarking on its year-long process of updating its 2003 Comprehensive Plan with the assistance of Houseal Lavigne Associates. The Library will be contacted directly by one of the consulting staff to provide our insights on any challenges or growth opportunities for the Village.
- The FY 2017 Annual Financial Report was filed with the State of Illinois Comptroller on October 26, 2017.

Finance

I attended a SWAN membership meeting in Oak Lawn on October 19th to discuss the
proposed new member fee structure. The new formula will be partially based on
property tax income (less any receipts specifically designated for bond debt) collected
by each library. The membership will vote to approve the final fee structure in early
December.

- Our increase in membership fees over 2017 should be less than 10%. As mentioned in previous reports, our 2015-17 membership fees had been reduced and frozen. The new membership fee will be approximately \$500 over what we paid in 2014.
- I attended the LIRA members renewal meeting hosted by A.J. Gallagher in Rolling Meadows on November 8th. Our total annual premium payment for 2018 coverage has decreased by about 7%. Most of this cost savings comes from a very large reduction in our cyber liability policy premium. (Coverage limits remain the same). Our Workers Compensation premium will increase by 10% as our payroll has increased. We requested an increase in our Government Crime Policy coverage from \$600,000 to \$650,000 as our 3 year average revenues are approaching \$1,300,000. Next year RFPL will be eligible to receive a return of surplus (carrier profit) which is distributed back to LIRA members in good performing years.
- The 2017 Levy is included in the Board packet and will be approved by Trustees at the November 14th meeting. The Board approved levy will be forwarded to the Village of River Forest for inclusion in their levy ordinance as we levy under their authority.

Fundraising

- We have accepted payment on behalf of the River Forest Public Library Foundation for (2) \$5000 plaques to be installed in the Anne Smedinghoff Memorial Garden.
- I participated in a RAILS webinar "10 Ways to Maximize Fundraising at Your Library".

External Partnerships

- Our annual Family Fireside Halloween Program, held in partnership at the library with the RF Park District drew a large attendance and was a great success.
- I attended the October and November community meetings hosted by the River Forest Civic Association (formerly the River Forest Service Club) at Roosevelt Middle School.
- Middle School/Teen Librarian Beth Kirchenberg and I served as judges in the Roosevelt Middle School 5th and 7th grade spelling bee on October 18th.
- Library staff members have been working closely with District 90 to promote the One
 District/One Book reading experience around the title Mindset: The New Psychology of
 Success by Carol Dweck. We have purchased multiple copies and formats of the book,
 created reading lists for various ages, and District 90 staff and representatives have
 presented to library patrons in our building.

Respectfully submitted

Sue Quinn November 9, 2017



Planning and Design: What is a compensation philosophy? What should be included in a compensation philosophy?

Dec 2, 2015

A compensation philosophy is simply a formal statement documenting the company's position about employee compensation. It essentially explains the "why" behind employee pay and creates a framework for consistency. Employers can benefit from being transparent about their compensation philosophy and having an official pay strategy.

Compensation philosophies are typically developed by the human resources department in collaboration with the executive team. The philosophy is based on many factors, including the company's financial position, the size of the organization, the industry, business objectives, salary survey information, and the level of difficulty in finding qualified talent based on the economy, as well as the unique circumstances of the business. It is important for the compensation philosophy to be reviewed periodically and modified based on how well it is working and current factors affecting the business. For example, market conditions may make it really difficult to find qualified talent in a particular specialization, and an employer may need to pay a premium for these candidates. If the employer's current compensation philosophy does not support this value, then the organization may need to change its philosophy to meet its current needs.

A well-designed compensation philosophy supports the organization's strategic plan and initiatives, business goals, competitive outlook, operating objectives, and compensation and total reward strategies.

As such, most compensation philosophies seek to:

- identify the organization's pay programs and total reward strategies.
- Identify how the pay programs and strategies support the organization's business strategy, competitive outlook, operating objectives and human capital needs.
- Attract people to join the organization.
- Motivate employees to perform at the best of their competencies, abilities and skill sets.
- Retain key talent and reward high-performing employees.
- Define the competitive market position of the organization in relation to base pay, variable compensation and benefits opportunities.
- Define how the organization plans to pay and reward competitively, based on business conditions, competition and ability to pay.

An effective compensation philosophy should pass the following quality test:

- Is the overall program equitable?
- is the overall program defensible and perceived by employees as fair?

Planning and Design: What is a compensation philosophy? What should be included in a compensation philosophy?

- is the overall program fiscally sensitive?
- Are the programs included in the compensation philosophy and policy legally compilant?
- Can the organization effectively communicate the philosophy, policy and overall programs to employees?
- Are the programs the organization offers fair, competitive and in line with the compensation philosophy and policies?

While HR is clearly in the lead in developing an organization's compensation philosophy and policy, success lies in close collaboration with the leadership team to obtain valuable input, direction and concurrence.

For additional information, see, Building a Market-Based Pay Structure from Scratch

(www.shrm.org/templatestools/toolkits/pages/buildingamarket-basedpaystructurefromscratch.aspx) and Introduction to the Human Resources Discipline of Compensation (www.shrm.org/templatestools/toolkits/pages/introcompensation.aspx).

Express Requests

The HR Knowledge Center has gathered resources on current topics in HR Management. Click hereto view and request information.

All of the content on this page, including content associated with Express Requests is for informational purposes only and not for the purpose of providing legal advice. You should always contact your attorney to determine if this information, and your interpretation of it, is appropriate to your particular situation.

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Mid Year Key Performance Indicators: May 2017 -October 2017

Mid Year Key Perfor	Market II	Licators:	MILY 2017 -	JUDDET 18		
Total Circulation	Oct-17	YID 2017- 2018	2017-2018 Goal	YTD % Goal	Lest YTD 2016- 2017	Change over Last FY
Preschool Collection	3,762	20,567	87,000	55.6%	18,848	12.12%
Juvenile Collection	4,021				24,828	
Middle School Collection	586				3,312	
Teen Collection	814				4,484	
Adult Fiction						
	4,261				22,672	
Adult Non-Fiction	3,245				17,279	
Adult Media	2,883			49.4%	18,923	
Adult Other	215				767	
Non SWAN ILL	28				164	14.63%
Webpac Renewals	101				10,084	
Total Circulation	19,916	125,063	210,500	59%	120,856	3.48%
Digital Circulation (included above)						
Flipster	114	1,006		_	1,578	-36,05%
Hoopla	493					
Media On Demand					1,944	
	1,597	8,689			8,189	
Tumblebooks	188	556			2,479	-77.57%
Interlibrary Lous				1		
Sent	869	5,428			5,855	-7.29%
Received	1,685				8,854	17.57%
Collection	0.00	P. 10.00			100000	
Total Materials Catalogued	612				3,916	
Total Materials Withdrawn	447	2,998			5,258	-42.98%
Total Materials Added or Withdrawn	165	580			-1342	-143.22%
Patron Technology Use	1		70			
Database Use	349	2,182			1,324	64.80%
Online Learning Tools	407				597	384.25%
Chimie Dearning 100is						304.2070
Library Computer Use	1,214	6,171			5,700	8.28%
WiFi Use	5,256	22,981			20,520	11,99%
Circ at Self Check-Out	3,116	20,251			19,588	3.38%
As % of Total Circulation	16%	16%			16%	-0.09%
	1070	10%			1070	-0.0370
Programs & Meeting Room Use			استسار			
Older Adults						
Programs	12	58			57	1.75%
Attendance	887	1,237	1,800	69%	1,175	5.28%
Middle School						
Programs	18	72			66	9.09%
Attendance	242	2,279	2,900	79%	1,916	18.95%
Children/Family Programs						
Programs	24	243			257	-5.45%
Elementary School Age Attendance	452	4,574	6,000	78%	4,592	-0.39%
Preschool Attendance	680	4,511	8,000	56%	3,844	17.35%
Other Programs	000	7,011	0,000	0070	0,022	11.00%
Programs	0	0				
Attendance	0	0			41	
	U	U			41	
Outside Groups		4=	4.00	0.00		
Barbara Hall Meeting Room Use	11,	47	135	35%	60	-21.67%
Home Delivery						
Deliveries	7	39			48	18.75%
Patrons served	6	28			32	-12.50°E
Books picked up	16	89			102	-12.75%
Books dropped off	15	86			133	35,34%
Virtual Presence						1
Website Monthly Visitors	6,039	34,938			31,434	11.15%
	0,002	21,327			16,765	27.21%
Wangira I married Versions	9.010	- 64.036 ('excess	-	14.79%
Website Unque Visitors	3,916		000			
Facebook Followers	3,916 784	784	800	98%	683	14.15%
Facebook Followers Cardbolders	784	784	800	98 ≈	683	
Facebook Followers			800	98%	47,882	9.63%
Facebook Followers Cardbolders	784	784	800	47%		
Facebook Followers Cardbolders Monthly Visitors	784 8,884	784 52,498			47,882	_9.63%
Facebook Followers Cardbolders Monthly Visitors New Cardholders Added	784 8,884 77	784 52,498			47,882 301	9,63% 38,22%



Heating and Air Conditioning

961 S. Route 83 • Eimhurst, Illinois 60126-4993 Telephone (630) 941-3555 • Fax: (630) 941-0294

SALES

SERVICE

INSTALLATION

August 16, 2017

River Forest Public Library 735 Lathrop Ave. River Forest, IL. 60305

Attention: Sue Quinn

Regarding: Fan Coil Unit Replacement Proposal

Dear Ms. Quinn,

Oak Brook Mechanical Services, Inc. is pleased to present our proposal to replace 6 fan coil units on the 2nd floor of the West building. Below please find our scope of work and associated price.

Scope of Work

- Disconnect and dispose off site 6 existing units.
- Furnish and install 6 new units of same type, capacity and color.
- Reconnect all piping and wiring.
- Patch all insulation.
- Provide start-up and one year warranty.

Exclusions/Clarifications

- No permits, fees or bonds.
- No premium time.

The total net cost for this work is 24,880.00

Very Truly Yours,

Oak Brook Mechanical Services, Inc.

Mark Sullivan President

RESOLUTION SETTING FORTH FINANCIAL REQUIREMENTS OF THE RIVER FOREST PUBLIC LIBRARY BEGINNING MAY 1, 2017 AND ENDING APRIL 30, 2018

BE IT RESOLVED by the Board of Library Trustees of the Village of River Forest, Cook County Illinois as follows:

Section 1: That pursuant to Article 5/4-10 of Chapter 75, ILCS 2008 the following is a statement of the financial requirements of the River Forest Library for the fiscal year beginning May 1, 2017 and ending April 30, 2018 for the inclusion in the Budget Ordinance of the Village of River Forest, and a statement of the amount of money which has been determined in the judgment of the Board of Library Trustees, it will be necessary for the Village of River Forest to Levy in their annual Tax Levy Ordinance, said Levy to be made pursuant to section 3-5 of the Municipal Code.

CORPORATE	FY 17-18	2017 LEVY
EXPENDITURES	BUDGET	
Salaries	670,000	670,000
Health Insurance	54,000	54,000
IMRF	55,000	55,000
FICA/Medicare	52,000	52,000
Payroll Services	3,500	3,500
Insurance	13,000	13,000
Auditing	8,500	8,500
Staff Training	3,000	3,000
Membership Dues	4,400	4,400
Professional Development	10,000	10,000
Programming	39,100	22,893
Trustee Training	1,000	1,000
ILL and RB Services	700	700
Tech Support Services	12,000	12,000
Automation-Admin	31,000	31,000
Youth Interventionist Contract	4,400	-
Consultant/Legal Fees	4,000	4,000
Postage & Delivery	3,500	3,500
Telephone/Internet	14,500	14,500
Copy Machine Lease	2,400	2,400
Books	71,000	70,500
Print Periodicals	7,500	7,500

Automated Subscription	15,000	15,000
Audio-Visuals/ Online	87,000	87,000
Office Supplies	4,500	4,500
Library Supplies	5,500	5,500
Copy and Printing Supplies	1,400	1,400
Advertising	3,000	3,000
Printing	6,200	6,200
Misc Expenses	2,800	2,800
Equipment and Furniture	5,000	5,000
Technology-Misc	1,500	1,500
Building Improvements	-	-
Strategic Initiatives	7,500	7,500
Building Materials & Supplies	5,000	5,000
Custodial Services	58,000	58,000
Water	2,500	2,500
Natural Gas	8,500	8,500
Copier Maintenance	3,200	3,200
Roof Inspection	-	-
Capital Reserve	11,900	11,900
Total Corporate Library	1,293,000	1,271,893

Section 2: That the Secretary is hereby directed to file a certified copy of this Resolution with the Board of Trustees of the Village of River Forest within the time specified by law for inclusion in the Annual Budget Ordinance and Levy Ordinance of the Village of River Forest.

Adopted this 14th of November, 20	17 pursuant to a roll call as follows:
AYES:	
NAYS:	•
Adopted on	
	Secretary Board of Trustees

During the last 6 months, regular monthly marketing activities have been maintained. Monthly activities include:

- Posters for all programs
- Fyers for each department
- eNewsletter via Mailchimp
- Dstribution of program info to the press, online calendars and blogs (Forest Leaves, Forest Park Post, Neighbors Magazine, triblocal.com, Patch, Wednesday Journal Big Week and blog, Mom Mail, Village of River Forest eNews)
- Design of website homepage graphics
- Regular Facebook posts (which push to Twitter)

In addition to the regular marketing activities, there were several happenings that required additional support.

May

The Library again participated in Celebrating Seniors Week. Fran provided tailored posters and handouts. The library also had a write-up and an ad in the Celebrating Seniors Magazine. Additional PR efforts around this also resulted in articles in the Wednesday Journal and the Forest Leaves about the Elizabeth Berg author visit.

June

For summer reading which kicked off in June, Fran coordinated customized summer reading prizes for the children's and teens' departments.

August:

The Fall Bookplate was finalized and sent to the printer in mid-August and hit homes during the last week of the month. This is mailed to approximately 4100 households 3 times a year.

September

There were several additional marketing activities in September. For Library Card Sign-up month, Fran worked with Victoria on a Facebook campaign and posted daily throughout the month (each day featured a "superpower" of the library card). Fran also worked with the Park District to get permission to hang a banner promoting Library Card Sign-Up Month on the Chicago Avenue fence. Fran designed and coordinated production of the banner. As part of the campaign follow-up, we tested a "Welcome to the Library" e-blast that went out to new cardholders. It had a 60% open rate and will be added as a regular monthly marketing activity.

Also in September, the Library and the Township worked together to re-brand the Computer Learning Lab program as "Connect with Tech". To support this rebranding, new graphics were acquired, new copy was written, and new posters were made. Fran did several special Facebook posts about it and coordinated a Press Release with the Township.

The Foundation sponsored Fireside Fall Concert also took place in September. Fran provided much marketing support for the event, including sourcing the graphics, and providing poster and program design. She also wrote and distributed a press release.

October

October was a very busy month for the Library. On October 7th, we had our first ever Maker Fest. Fran supported this event with the design of a special logo for the fest, posters, and program materials. There were several special Facebook posts, including a sponsored post about the event. This post cost \$20, and had a reach of 1,725, 55 reactions and 14 shares. Fran also took photos at the event and live



tweeted throughout the day.

Also in October, Fran designed a one-page ad for the Park District Fun Guide and developed the branding for a new initiative called Book Spot.

Finally, Fran updated the Meet Our Team page on the Library website. She took photos and did write-ups of 6 new staff members.

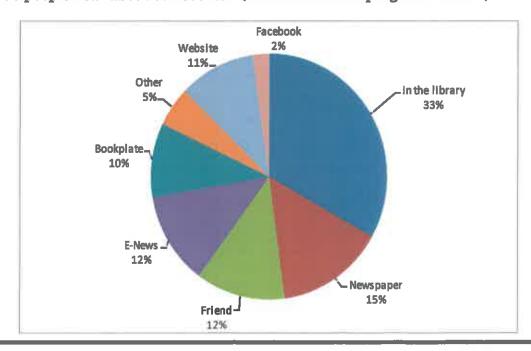
Mailchimp: We have 1669 subscribers on our email list, and our average open rate is 34%. Our "Welcome to the Library" email to new cardholders had a 60% open rate.

Facebook: We now have 784 followers.

Megnu.

Twitter: While we haven't been very active on Twitter in the past, we have some new initiatives in the works. Library Aware has a Twitter feature and we are investigating getting staff involved in tweeting about new books. Fran also did live tweets from the Maker Fest, which were well received.

How do people hear about our events? (Data collected at programs in 2017)



Adult & Teen Services Department: May-October 2017

The past six months have been productive, innovative, and creative ones in the Adult and Teen Services Department.

Our most notable accomplishment in the past six months was the staging of our first-ever Maker Fest on Saturday, October 7 from 10am-3pm. Andrea Olvera-Trejo coordinated and directed the event in collaboration with Ethan Baehrend, a Fenwick junior and Boy Scout, whose participation constituted his service project requirement for the Eagle Scout designation. Our Maker Fest showcased a total of 11 local groups and various other Chicagoland organizations that embrace the idea of "maker" technologies, crafts, robotics, music, and more. Each vendor had their own table with activities and equipment to show and tell, aimed primarily for patrons ages 10 and up. Among the most popular groups were School of Rock music school of Oak Park, and 2DKits, a group that teaches circuitry through soldering. A total of 275 people attended the fest, with an estimated 210 adults, 35 Middle School-age students, and 30 children. This event was over a year in the making, and based on the overall positive evaluations we received it was a smashing success.

Fran Arnold coordinated press releases that resulted in two articles publicizing the library event in local papers: one in the 10/3/17 Wednesday Journal, another in the 10/3/17 Forest Leaves. Andrea and Mary Kay plan to submit an article on Maker Fests in smaller libraries for the February edition of the ILA Reporter.

This year, Celebrating Seniors Week took place May 18-May 25. We hosted four events at the library that week, including the visit of the critically acclaimed, popular and prolific local author, Elizabeth Berg. The other programs included an intimate jazz concert featuring the Terry Sullivan Trio, an architecture talk on River Forest Historic Homes II from local historian Al Popowits, and Books n' Bagels, featuring book talks from Mary Kay and Meghan. These four programs brought in a total of 113 patrons.

Once again, our Summer Reading programs were a hit. On the Adult side, 87 patrons registered, 57 participated, and 433 books were collectively logged. We raffled off three RFPL Foundation bags as grand prizes, which contained three of the best of the summer's new beach reads, an RFPL travel mug and RFPL mini flashlight key chains. In addition, the ATS department also once again administered a fun Bingo-oriented All Staff Summer Reading Program. Eighteen staff members participated, and collectively logged 359 books! Teen Summer Reading remained as strong as last year with 351 registrants, 201 participants, and 144 finishers reading 259,885 minutes. We gave out over 500 brand new books as prizes. The Half Night Lock-in as our main prize was once again a huge motivator for middle school readers, with 45 students attending. This year's lock-in featured a DJ, karaoke, crafts, movies, pizza, gaming with our new Xbox One, and best of all, giant inflatable hamster ball races.

This May, we began a reassessment and rebrand of our Wednesday morning Computer Labs to diversify attendance and drawn new patrons in. The resulting "Connect With Tech" launched this September. To inform our efforts in rebooting the program, we designed and facilitated two patron focus groups in collaboration with Carla Sloan and Cathaleen Roach of the Township, and analyzed the feedback. From these groups, we learned that patrons were not getting the message that the lab was for beginners, and they were not aware they could bring their phones or tablets in for hands-on assistance. Also, patrons felt they had to walk into the labs with an agenda, when sometimes they just needed a resource to help them explore the new possibilities their tech devices created for them. We incorporated this information more pointedly in a new program description, and created six readymade "Tech Tip Sheets" to help patrons navigate new devices and interests using technology, with a focus on RFPL resources. These are available for handout at the reference desk. In August, Dana Janisch presented on the CWT program to the STAR group at the West Suburban Temple Har Zion in River Forest. We also advertised our new flyers inside holds materials the week of the program launch. Our goal was to draw in 8-10 new attendees and increase general attendance; I'm happy to report that since the start of the fiscal year we have reached beyond that goal with 27 new attendees and 110 total attendees to date!

Connections have been maintaining excellent numbers this fall, with an average attendance of 18 Middle School students per program. In September, we hired C.J. Porter as our new Connections Program Associate, and she began to administer programs in October. C.J.'s position is newly in the purview of Adult and Teen Services, and so far she has been a wholly positive and friendly addition to our upstairs team. She is doing a fantastic job of proactively getting to know our Middle School crowds, as well as learning how to manage large groups and redirecting misbehavior. C.J.'s work includes planning and executing after school Connections programs on Tuesdays (crafts and maker-related) and Fridays (movies and gaming); as well as staffing the reference desk and podium during the busy after-school hours of 3-6 and filling in on evening work as needed. C.J. is being trained primarily by Mary Kay Stiff, Beth Kirchenberg, and Dana Janisch.

Respectfully,

Mary Kay Stiff Adult Services Manager

Children's Services Department: May-October 2017

The past 6 months have been busy for the Children's Services Department as we transition from the hustle and bustle of the summer months into a school year routine with the children and families who visit the department regularly.

Our small department of 5 staff members works together seamlessly to provide excellent service to the children in this community. Two new staff members joined the department in May. Nora Sanchez is working on her MLIS at Dominican and also works at Oak Park Public Library. Nora runs our Lego program and orders books for the J Series collection. Yadira Perez brings several years of library experience and also works at Elmwood Park Public Library. Yadira visits River Forest Community Center weekly for story time visits and orders the J Graphic Novel collection. In August, Kim McGuire celebrated her 10 year anniversary at RFPL.

A major goal for the Children's Department is to increase circulation each year. From May-October we have circulated 47,662 items, which is a 10% increase from last year. Our circulation was high during the summer months. We aim to keep our circulation up during the school year by providing multiple copies of books on the Illinois state reading lists for kids and by offering a winter reading program to encourage reading during school breaks. Children's Services is adding a Blu Ray collection and has interfiled the Reference collection to better serve patrons who wish to check out these materials.

Children's programming has been very successful in May-October. We have had many popular large-scale events. In August, our now annual Touch-a-Touch program coordinated by Melissa was a great collaboration with River Forest police, fire, and public works. The staff from the other community service agencies were wonderful to work with and great with the kids. They are excited about continuing the event and had great ideas about expanding it further to include even more vehicles. In September, we hosted an All About Trains event with collaboration from River Forest resident train expert Don Heimburger and the Oak Park Society of Model Engineers. We rented a working electric train and had train rides for kids and parents in the Roosevelt School parking lot. In October, our annual Family Fireside Halloween, in collaboration with River Forest Park District, was great spooky fun.

The summer reading program was successful this June-August. There were 480 babies through 4th graders who participated in summer reading in 2017. Along with other fun prizes, nearly 1,000 new paperback books were awarded to participants. In June-August Children's Services provided program opportunities to over 6,400 people. Some of our program highlights included a musical concert for young kids, and interactive balloon, magic, and puppet shows. While we had some success hosting large events in our outdoor garden space, many of our programs were held at the Roosevelt School gym due to inclimate weather. We rely on this partnership with Roosevelt as we are unable to host large audiences inside the library.

This department has continued success with large programs, but our more intimate children's programs and story times are equally as important to the development of River Forest youth. Smaller programs are times when kids get individualized attention and are able to learn through hands-on experiences. Since May we have had over 100 story times for young children and over 40 interactive programs for elementary school aged kids.

As a department, we have targeted early childhood literacy as an area of focus for this year. Young children and their caregivers have limited offerings in the community, and are therefore frequent library users. We welcome them and want to make sure we provide developmentally appropriate collections and opportunities that prepare them to be lifelong library users. This area is a big part of our Strategic Plan goals and as a department we have also been reading articles, viewing webinars, and sharing strategies to increase our knowledge.

In August, we partnered with The Collaboration for Early Childhood to provide ASQ screening opportunities for parents with young children under 6 years old. These screenings go directly to the Collaboration and parents are provided with resources for their children. I have also joined the Collab's Parent Resource Committee along with members of other Oak Park and River Forest organizations to work together to provide resources, information, and opportunities for families with young children.

The Children's Room is typically crowded and well used. There is seldom a free table after school, and during the summer months the department was hopping throughout the day. The addition of new toys and puzzles in September helped refresh the play area and made the space more enjoyable for young patrons. In October, we rearranged our computer area to create a more logical pathway to our AV collection. Our thoughtfully designed displays and book lists are regularly maintained and spotlight various collections in the department.

Melissa and I continue to think about diversity and inclusion and how we can apply social justice principles to our department and remove obstacles to families that are underserved by the library. We have noticed positive changes from our review of the Child Safety Policy. Some very happy younger patrons are now working on homework and enjoying the library after school. We hope that next summer more children who otherwise wouldn't be able to do so will be able to spend time at the library throughout the day and attend programs.

The Children's Services Department looks forward to the next 6 months and all of the exciting things we have coming up this winter.

Thank you for your continued support,

Amy Grossman Manager of Children's Services

Materials Services Department: May-October 2017

The last six months have been busy ones at the RFPL and in the Materials Services Department.

Overall circulation is up 3.5% over fiscal year 2016-2017. Circulation numbers during the summer reading season were up 5.8% over last year, which resulted in a lot of circulation desk activity. We continue to reach out to new patrons and have signed up 401 new residents for library cards since May.

In June, July, and August we said goodbye to three staff members. Emma Norris and Angelica Diaz accepted full time positions at Illinois College (Jacksonville, IL) and the Helen Plum Public Library (Lombard, IL). Karen Wiebe was hired as the part-time Assistant Circulation Manager at the Forest Park Public Library. We wish them all the best of luck in their new positions and thank them for their service to the RFPL.

We have since hired three new staff members and are back up to full staffing levels. Shekinah Lawrence, Beronica Puhr, and Dawn Thiede have been wonderful additions to our staff. Victoria Muraiti is responsible for training all new materials services staff members and has been doing a very thorough job making sure high standards for customer service are maintained in our department.

Victoria regularly attends monthly SWAN Circulation Manager and Circulation Advisory Board meetings and keeps our team updated on the latest circulation procedures and processes. Toward that end, we are very pleased to announce that Victoria has been elected to the SWAN Circulation Advisory Board. Victoria will serve a 2 year term on this committee, along with other Circulation Managers from SWAN libraries. The committee meets 6 times a year and to discuss changes and implementation of circulation policies and procedures.

In September, Victoria launched the first campaign, in recent years, for National Library Card Sign Up month. Annually, National Library Card Sign up month takes place in September as a way to encourage children and their families to sign up for library cards as the school year commences. Features of her campaign featured daily Facebook posts related to the "value of your library card," an in-house lobby display, and visits to RF schools.

In October, Victoria completed the Management Association of Illinois' Manager's Boot Camp program. This 3-day session provides training for emerging managers on employment law basics, interviewing, coaching, and mentoring techniques, and other human resources/management topics. Victoria will be presenting to the Board at the January 2018 meeting.

Rachel Newlin and Sue Young have been assisting with resident outreach. Rachel sends new residents "Welcome to the RFPL" letters and Susie delivers gently used books to the train station monthly. Both continue to provide excellent customer service and have been helpful in welcoming and training our new staff members.

Our technical services clerk, Lisa Engoren, has added nearly 3,500 items to our library collections. Lisa has been working with materials selectors to repair and re-label items so they are attractive and easy to locate on our shelves. Our pages, Barb Croom and Alyx Muraiti, have been working hard to keep our shelves neat and assisting departments with weeding and shelf shifting efforts.

As we have previously reported, the automatic renewals service was launched by SWAN in June. Materials services staff did an excellent job educating patrons on this new service. Patron feedback has been overwhelmingly positive and we are pleased to offer this convenient service. We are reporting a 30% decrease in fine revenue over last year as a result of automatic renewals, but believe this service has resulted in more positive interactions at the Circulation desk.

Although fine income is down, patrons are still financially responsible for any lost or damaged library materials. In order to allow patrons to pay for their lost/damaged items were have installed a credit card reader at the circulation desk as that seems to be the preferred method of payment at this point in time.

We are looking forward to continuing to serve the patrons of the River Forest Public Library and the community at large.

Respectfully,

Joanna Bertucci Materials and Business Services Manager