

River Forest Public Library River Forest, Illinois

Regular Board Meeting - Agenda* Tuesday, October1 18, 2016 7:30 pm

- 1. Call to Order
- 2. Roll Call
- 3. Visitors and Guests
- 4. Minutes of the Regular Board Meeting: September 20, 2016
- 5. September Financial Reports
 - a. Warrants
 - b. Revenue Report
 - c. Expense Report
 - d. Balance Sheet
- 6. Communications
 - a. Patron Suggestions
- 7. Director's Report
- 8. Staff Visit and Report—Beth Kirchenberg, Middle School and Teen Librarian.
- 9. New Business
 - a. Committees: (Report/Discussion/Action)
 - 1. Finance Committee-Report
 - 2. Facility Committee -Report
 - 3. Policy Committee Action
 - --Sections II Patrons: IX. Code of Conduct
 - --Section IIIA Administration: IV. Freedom of Information
- 10. Old Business
 - a. Board Retreat Summary Report (submitted by Karen Brown 9/21/16)
- 11. Executive Session
- 12. Adjournment
- * All topics on the Agenda are potential Action Items. Note: Board members who have suggestions about upcoming issues are welcome to contact the President, Chair or a Committee member. Suggestions will be noted, however, The Open Meetings Act, prohibits discussion outside of posted public meetings.

Meeting Minutes: Regular Board Meeting: September 20, 2016

Call to Order: At 7:30 pm President Smedinghoff called the regular meeting of the River Forest Public Library Board of Trustees to order. The roll was taken:

- Trustees Present: Calabrese-Berry, Hill, O'Connor, Smedinghoff and Zobel.
 - Trustee Bevan arrived at 7:35 pm.
- Trustees Excused: Crowell
- Also Present: Sue Quinn (RFPL Director), Joanna Bertucci (RFPL Materials & Business Services Manager), Amy Grossman (Children's Services Manager)

Visitors and Guests:

None

Minutes

July 19, 2016 - Regular Board Meeting

• Trustee Calabrese-Berry moved to accept the minutes of the July 19, 2016 regular board meeting. Trustee Zobel seconded the motion and a vote was taken.

Ayes: Bevan, Calabrese-Berry, Hill, O'Connor, Smedinghoff and Zobel

Excused: Crowell

September 12, 2016 - Board Retreat

Trustee Zobel moved to accept the minutes of the September 12, 2016 board retreat.
 Trustee Calabrese-Berry seconded the motion and a vote was taken.

Ayes: Bevan, Calabrese-Berry, Hill, O'Connor, Smedinghoff and Zobel

Excused: Crowell

July & August Treasurer's Report

- July 2016 Warrant List: Trustee Calabrese-Berry moved to accept the July 2016 warrant list. Trustee Zobel seconded. There was discussion of one item:
 - Question regarding the services performed by S&D Maintenance and Complete Cleaning Company. Director Quinn explained that Complete Cleaning Company performs our daily building cleaning and S&D Maintenance provide bi-monthly maintenance and handyman service to the library.
 - A roll call was taken and the motion carried.
 - Ayes: Bevan, Calabrese-Berry, Hill, O'Connor, Smedinghoff, and Zobel
 - Excused: Crowell

- August 2016 Warrant List: Trustee O'Connor moved to accept the August 2016 warrant list. Trustee Bevan seconded. There was discussion of three items:
 - Trustees commented on materials purchasing.
 - Question regarding the replacement of air dryer unit by Oak Brook Mechanical. Director Quinn explained that the air dryer is a component of the HVAC system. This item was a capital expense as it will extend the service life the HVAC system.
 - Question regarding the Gale Database renewal. Director Quinn explained that this is annual renewal.
 - A roll call was taken and the motion carried.
 - Ayes: Bevan, Calabrese-Berry, Hill, O'Connor, Smedinghoff, and Zobel
 - Excused: Crowell
- Revenue Report: Trustees commented that property tax revenue has been received for the second installment of the 2015 tax bills. Additionally, Trustees noted that the Per Capita Grant has been received.
- Expense Report: No questions.
- Balance Sheet: Trustee Bevan spoke to the question regarding the collateriazation of money
 market funds at the Forest Park National Bank from the July 19, 2016 meeting. Trustee
 Bevan explained that our money at the Forest Park National Bank is over the FDIC limit.
 Funds in excess of the FDIC limit are collateralized through bonds with a 3rd party bank.

Communications

- Trustees were pleased to see a compliment to Adult/Teen Services Librarian, Dorothy Houlihan and thanked her for her efforts.
- Patron program auggestions were discussed.

Director's Report.

- Technology
 - 5 remaining staff computers and 6 adult public computers will be replaced during this fiscal year.
- Finance
 - The RFPL has paid \$5,302.75 towards an unemployment claim for a former employee. The total cost of the claim will be 7,130.00 for 26 weeks of unemployment benefits.

Fundraising

- A \$5,000 plaque for the garden seat wall has been ordered. A \$2,500 plaque is in the design stage.

The Foundation has received \$625.00 from its most recent appeal letter.

External Relationships

- Director Quinn attended the RF Administrator's Forum on September 13, 2016. The RF Library will not be a part of the Village initiative to partner on telephone and internet service.
- Director Quinn attended the OPRF Community Business Manager's Meeting on September 14, 2016. The RFPL will present budget and financial information to this group at the March 2017 meeting.
- On November 14, 2016 Janet Hanley, President of Mission Accounting will present on financial statements to the joint boards of the RFPL and the OPPL.
- Organization Structure/Training and Staff Development
 - The Library was closed on Friday, September 9, 2016 for a staff in service day. Mary Kay Akers-Stiff, Manager of Adult Services, delivered an orientation presentation to staff on library values, patron privacy, and RFPL procedures. The presentation was very well received and will be incorporated into orientation and onboarding procedures for new staff.
 - Joanna Bertucci presented department managers with a manager's manual for recruiting, hiring, and evaluating, staff.

Staff Visit and Report

- Children's Services Manager, Amy Grossman, presented on Summer Reading and Strategic Planning goals for the children's department.
- Ms. Grossman thanked her staff for their efforts and thanked the other library departments who support Children's programs and initiatives.
- With regards to the strategic plan, the juvenile collection circulation numbers are off to a strong start. Tumblebooks usage was added to the preschool circulation goal.
- Programming for all age groups has been steady.
- In the coming months the Children's Department will plan and host Family Fireside Halloween, Stories with Santa, Noon Year's Eve Party, and Donuts for Dads. A program featuring a literary musical is being planned for the spring.
- Patrons are still complimentary of the picture book browser bins and circulation of these
 materials is strong.
- Staff will continue to weed and re-order titles. Children's Librarian Melissa Funfsinn will be weeding and selecting new titles for the non-fiction collection to insure accuracy.
- Children's Services staff members have been viewing webinars from the ALSC (Association for Library Service to Children) Virtual Conference.

New Business

Committee Reports

Finance Committee:

- Trustee Bevan reported that the finance committee met in August. The committee discussed 5 year budget projections, operations reserve fund balance, capital reserve fund balance, and policies related to finance.
 - Director Quinn is working on 5 year budget projections and is predicting that revenue will remain flat and expenses will continue to increase.
 - As per our auditor's recommendation, capital expenditures (capital items over \$500 and those that extend the life of a capital system) will be paid for directly from the capital reserve fund money market account.
 - Capital expenses for FY 16-17 that were previously paid for out of the operations budget have been adjusted and funds from the capital reserve fund have been transferred into the operating fund reserve to cover those expenses.
 - Trustee Bevan created a new capital reserve needs spreadsheet that is sortable and will allow Administration flexibility in prioritizing projects and marking others as discretionary. Director Quinn, and Ms. Bertucci have been working through the list identifying completed items and prioritizing upcoming projects.
 - The operations reserve fund can currently fund between 12-14 months of library operations. Financial policies need to identify target levels of both the operations and reserve fund balances.
 - The committee also discussed the possibility of moving money into timed deposit accounts (CDs) looking to maximize return on investment coordinating with future needs.

- Facility Committee

 Trustee Calabrese reported that the facility committee did not meet in August 2016. Computers will continue to be replaced.

Policy Committee

Trustee Hill reported that the policy committee condensed sections VII, VIII, X, and XI
of Section II Patrons of the policy manual. Consistent with the committee's previous
work, procedural items were removed from the policy.

- Section IX Code of Conduct was brought forth from the committee. A Board discussion regarding disruptive behavior related to alcohol or drug use, the policy will go back to committee for further review.
- Trustee Hill brought the motion forward from committee asking the Board to approve changes to Patron sections VII, VIII, X, and XI, Exhibits/Foyer Displays, Community Bulletin Board, Child Safety, and Public Comment. Trustee Calabrese-Berry seconded the motion.
 - A roll call was taken and the motion carried.
 - Ayes: Bevan, Calabrese-Berry, Hill, O'Connor, Smedinghoff, and Zobel
 - Excused: Crowell

2016 Strategic Plan Goals and Measures

 A final version of the 2016 Strategic Plan Goals and Measures was presented to the Board. Trustee Calabrese-Berry moved to approve the 2016 Strategic Plan Goals and Measures, Trustee O'Connor seconded, and the motion passed unanimously.

2016 - 2017 Director Goals

 Director Quinn presented a final version of the Director Goals. Trustee Hill moved to approve the Director Goals, Trustee Zobel seconded, and the motion passed unanimously.

Board Retreat Outcomes

 Trustees were positive about 9/12/16 Board Retreat and discussed the future scheduling of Board retreats. Director Quinn will share the notes from the Facilitator as soon as they are available.

Executive Session

At 9:15 pm Trustee Calabrese-Berry motioned that the Board move into Executive Session as per 5 ILCS 120 Sec. 2(c) to approve executive session minutes and their release. Trustee O'Connor seconded, and the motion passed unanimously.

At: 9:22 pm Trustee Hill moved to reconvene the Regular Board meeting. Trustee O'Connor seconded, and the motion passed unanimously.

Trustee Hill reported that during the Executive Session the Board reviewed the closed session minutes from the following meetings:

- June 17, 2014
- April 21, 2015
- October 20, 2015
- December 15, 2015
- January 19, 2016
- March 15, 2016
- April 2, 2016

Trustee Hill moved to approve the release of the following closed sessions:

- June 17, 2014
- April 21, 2015
- January 19, 2016
- March 15, 2016
- April 2, 2016

Minutes from the following closed sessions will remain confidential due to matters of personnel:

- October 20, 2015
- December 15, 2015

Trustee Calabrese-Berry seconded, and the motion passed unanimously.

Adjournment

 At 9:25 pm Trustee Calabrese-Berry moved that the Regular Meeting be adjourned. Trustee Bevan seconded. All approved and the meeting was adjourned.

Respectfully Submitted, Deborah Hill Secretary

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TOTAL	14569	TOTAL		94393566	94393563	66748307	62357009	62358712	62358/11	62359112	62359113	62359676	62360187	62360186	62360188	62356820	62357434	62358067	62359638	62359351	62358694	62359856	94393568	94393567	62357069	62357068	62357067	62357292	62357289	62357288	62357287	62357284	62357286	62357285	62357290	62357291	62357293	6235/626	62357625	62357313	Num
9/17/2016	9/21/2016			9/17/2016	9/17/2016	9/17/2016	9/17/2016	9/17/2016	9/17/2016	9/1//2016	9/17/2016	9/17/2016	9/1//2016	9/17/2016	9/17/2016	9/17/2016	9/17/2016	9/17/2016	9/17/2016	9/17/2016	9/17/2016	9/17/2016	9/17/2016	9/17/2016	9/17/2016	9/17/2016	9/17/2016	9/17/2016	9/17/2016	9/17/2016	9/17/2016	9/17/2016	9/17/2016	9/17/2016	9/17/2016	9/17/2016	9/17/2016	9/17/2016	9/1//2016	9/17/2016	Date
	Investor's Business Dally																																								Name
IBD Annual Subscription				-I Booke	-I Books	J Books	J Books	J Books	J Books	J Books	J Books	J Books	J Books	J Books	J Books	Teen Books	Teen Books	Teen Books	Teen Books	Teen Books	Teen Books	Teen Books	Adult Baoks	Adult Books																	
																																									Memo
Periodicals - Adult	For. Park Checking 17128		DOOKS- JUY	Books July	Books IIII	Books- Juv	Books- Juv	Boaks- Juv	Books- Juv	Books - Teen	Books - Adult	Books - Aduit	Books - Adult	Books - Adult	Books - Adult	Account																									
-297.00 -297.00		-3,238.79	CO:202-	20.77	44 25	-20 A8	-7.74	-10.93	-9.56	-244.50	-9.78	-10.69	-26.92	-10.69	-11.25	-22.10	-32.19	-22.50	-13.18	-18.96	-35.33	-11.62	-10.56	-16.91	-22.28	-16.35	-14.65	-47.92	-15.78	-16.35	-15-78	-1804	-15.78	-33.82	-50.17	-39.16	46.22	-16.90	-15.19	-73.78	Paid Amount

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86004034 TOTAL	14572	312011 TOTAL	14547	900271 TOTAL	14546	TOTAL	58460	14545	TOTAL		14571	TOTAL		14570	TOTAL		14544	Num
9/17/2016	9/21/2016	9/7/2016	9/7/2016	9/7/2016	9/7/2016		9/7/2016	9/7/2016		9/17/2016	9/21/2016		9/17/2016	9/21/2016		9/3/2016	9/7/2016	Date
5	Lexis Nexis		Konica Minolta Premier Fin		Konica Minoita Business S			Knutte & Associates, P.C.			Karen Brown			Joanna Bertucci			Joanna Bertucci	Name
Employment in IL Law Update		Monthly Copier Lease		August 2016 Copier Usage			FY 15-16 Audit			Board Retreat Facilitation 9/12/16			Chips and Soda for InService Mileage to Arlington Heights Memorial Library (9/15/16)			1/2 ALA Dues		Memo
Books - Adult	For. Park Checking 17128	Equipment - Copier Lease	For. Park Checking 17128	Copy Machine (usage, mai	For. Park Checking 17128		Audit Fees	For. Park Checking 17128		Strategic Initiatives	For. Park Checking 17128		Staff Training Misc. Expenses	For. Park Checking 17128		Membership Dues - Library	For. Park Checking 17128	Account
-129.43 -129.43		-199.00 -199.00		-146.71 -146.71		-7,750.00	-7,750.00		-600.00	-600.00		-34.20	-18.00 -16.20		-65.00	-65.00		Paid Amount

94278164 94278165 94267277 94267279 94259280 94259584 94259585 94259585 94259585 94259585 94259585 9425665 94245665 94248963 94241628 94241628 94241628 94241628 94241628 94241628	14550	16-2206 TOTAL	TOTAL	14548	TOTAL	14573	Num
9/7/2016 9/7/2016	9/7/2016	9/3/2016	9/7/2016	97/2016	9/19/2016	9/21/2016	Date
	MIDWEST TAPE		Mid-America Graphics	Management Association o		Lisa Petrov	Name
Adult DVDs Adult CDs Adult CDs Adult CDs Adult CD Audiobook Adult CD Audiobook Adult DVD Adult DVD Adult CD Audiobook Adult DVD Adult DVDS		BookPlate Printing	Opoated Lator Law Poster		Honorarium for "True Life Stories from Young Adult Immigrants" program		Memo
Non-Print Adult	For. Park Checking 17128	Printing	Office Supplies For. Park Checking 17128	For. Park Checking 17128	Books - Adult	For. Park Checking 17128	Account
-50.62 -49.62 -79.62 -27.54 -27.54 -77.81 -56.63 -16.54 -17.54 -44.24 -41.09 -220.32 -17.54 -44.24 -48.48 -17.54 -26.54 -26.54 -26.54 -26.54 -26.54		-1,589.00 -1,589.00	-40.94 -40.94		-100.00 -100.00		Paid Amount

TOTAL	94228233 9/	_		94290935 9/				_										- •	_	_		7 0	_				14574 9/	TOTAL	İ			94228235	_						Num
	9/19/2016	9/17/2016	9/17/2016	9/17/2016	9/17/2016	9/17/2016	9/17/2016	9/17/2016	9/17/2016	9/1//2016	9/1//2016	9/1/2016	9/1//2016	9102/11/8	9/1//2016	9/1//2016	9/1//2016	8/1//2016	8/1/2010	9/1//2016	9/17/2016	9/17/3010	9/1//2016	9172010	9/17/2010	9/17/2016	9/21/2016		İ	9/7/2016	9/7/2016	9/7/2016	9/7/2016	9//2016	9///2016	9102///8	9//2016	9/7/2016	Date
																											MIDWEST TAPE												Name
	Adult DVDs	JBooks	Adult Music CD	Adult Blu Ray and DVD	Adult DVDs and BluRay	Adult DVDs	Adult BiuRau	Adult BluRay and DVD	Adult DVD	Adult DVD	Adult DVDs	Adult BiuRays	Adult DVDs	Adult DVDs	Adult Music CDs	Adult CD Audiobook	Adult CD Audiobook	Adun BiuRays	Adur DVDs	Adult DVDs	Adult Music CDs	AL: HIS CONTROL OF THE PARTY OF	Adult CU Audiobook	Adult DVDS	Aduit DVDs	Adult CD Audiobooks					Adult DVD		Adult CU Audiobook	Adult CD Audiobooks	Adult CDs	Adult CDs	Adult DVDs	JDVDS	Memo
	Non-Print Adult Non-Print Adult	Non-Print Adult	Non-Print Adult	Non-Print Adult	Non-Print Adult	Non-Print Adult	Non-Print Adult	Non-Print Adult	Non-Print Adult	Non-Print Adult	Non-Print Adult	Non-Print Adult	Non-Print Adult	Non-Print Adult	Non-Print Adult	Non-Print Adult	Non-Print Adult	Non-Print Adult	Non-Print Adult	Non-Print Adult	Non-Print Adult	Non-Print Adult	Non-Print Adult	Non-Print Adult	Non-Print Adult	Non-Print Adult	For. Park Checking 17128		Sulgane Till Line		Non-Print Adult	Non-Print Adult	Non-Print Adult	Non-Print Adult	Non-Print Adult	Non-Print Adult	Non-Print Adult	Non-Print Juvenile	Account
-3,067.70	-44.24 -118.16	-93.48	-17.54	-34.09	-30.09	-614.52	45.08	-34.09	-26.54	-13.99	-9.54	-61.74	-565.72	-21.54	-55.62	-39.24	-136.96	-28.54	-26.54	-21.54	-22.54	-39.24	-34.24	-24.54	-859.10	49.24		-1,954.99	-37.08	30.54	43.08	-27.54	-74.24	-98.48	-22.54	-23.54	-118.16	-107.16	Paid Amount

165820 165800 165811 165810 165800 165800 165809 105809	14553	1st Qua	14562	898234 TOTAL	14576	898234 TOTAL	14661	TOTAL	o	TOTAL	14575	Num
9/3/2016 9/3/2016 9/3/2016 9/3/2016 9/3/2016 9/3/2016 9/3/2016 9/3/2016 9/3/2016	9/7/2016	9/3/2016	9/7/2016	9/19/2016	9/21/2016	9/3/2016	9/7/2016		9/23/2016	9/21/2016	9/21/2016	Date
	OverDrive		OAK PARK TOWNSHIP YO		NICOR GAS		NICOR GAS		Muratti, Victoria		Muralti, Victoria	Name
Childrens aBooks &eAudiobooks Adult eBooks Teen abooks Adult aBooks Adult aBooks Adult aBooks Adult aBooks Adult eBooks Adult eBooks Adult eBooks Adult eBooks		Quarter 1 Youth Interventionist		Natural Gas supply September 2016		Natural Gas Supply		Cash for Circ Managers Mtg. Lunch	Cash for Circ Managers Mtg. Lunch	Mileage to SWAN Circ Mtgs. (SWAN and Eisenhower)		Memo
Overdrive - Juvenile Overdrive - Adult Overdrive - Teen Overdrive - Adult Overdrive - Adult Overdrive - Adult Overdrive - Adult Overdrive - Adult Overdrive - Adult Overdrive - Adult	For. Park Checking 17128	Membership Dues - Library	For. Park Checking 17128	Heat	For. Park Checking 17128	Heat	For. Park Checking 17128	Misc. Expenses	Petty Cash	Misc. Expenses	For. Park Checking 17128	Account
-192.15 -120.00 -366.88 -175.99 -232.98 -10.99 -25.99 -110.96 -96.99	-780.66	-780.66	7.1.0	-274.15		-609.22		-10.00		-24.97 -24.97		Paid Amount

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TOTAL	dm	TOTAL	DM	TOTAL		TOTAL	D	TOTAL	DM	165800 165808 165811 TOTAL	14577	Num
	9/29/2016		9/29/2016		9/13/2016		9/15/2016		9/15/2016	9/17/2016 9/17/2016 9/19/2016	9/21/2016	Date
	PAYLOCITY		PAYLOCITY		PAYLOCITY		PAYLOCITY		PAYLOCITY		OverDrive	Name
Employee Compensation Connections EE Compensation		Payroll Process 9/29/16		EE Tax Deduction Connections EE Tax Deduction Library FICA Portion - EEs Library FICA Portion - Connections EE Library Medicare Portion - EEs Library Medicare Portions - Connections EE		EE Compensation Connections EE Compensation		9/15/16 Payroll Processing		Adult eBooks Adult eBooks & eAudiobooks Adult eBooks		Memo
Employee Compensation Connection - ASK Salaries	For. Park Payroll 171283900	Payroll Service	For. Park Payroll 171283900	Employee Compensation Connection - ASK Salaries FICA Connection - ASK FICA Medicare Exp Connection - ASK Medicare	For. Park Payroli 171283900	Employee Compensation Connection - ASK Salaries	For. Park Payroll 171283900	Payroll Service	For. Park Payroll 171283900	Overdrive - Adult Overdrive - Adult Overdrive - Adult	For. Park Checking 17128	Account
-17,426.30 -108.40 -17,534.70		-100.74 -100.74		4,261.09 -29.49 -1,375.39 -11.90 -321.67 -2.78 -6,002.32		-17,133.81 -162.38 -17,296.19		-100.74 -100.74		-172.97 -204.99 -53.98 -431.94		Pald Amount

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TOTAL	331459	14585	TOTAL	331227	331321 331321 203226 331227	331102 331321 331321	331102	14555	TOTAL	70761	14554	TOTAL		a	Num
	9/19/2016	9/21/2016		9/7/2016	9/7/2016 9/7/2016 9/7/2016 9/7/2016	9/3/2016 9/7/2016 9/7/2016	9/3/2016	9/7/2016		9/3/2016	9/7/2016			9/29/2016	Date
		Staples						Staples			S & D Prime Maintenance, I			PAYLOCITY	Name
	Coffee and tape Paper towels and wipes			Plates and Bowls Trash bags	Hand Soap and Toliet tissue Masking tape Adult Books Cork board, Advil, Permanent Markers	CFold Towels and Tollet Tissue Masking tape Post lts, tape, labels, mouse pad GreenWorks wipes	Binder			Bimonthly Building Service			EE Tax Deduction Connections EE Tax Deduction ER FICA Portion - EEs ER FICA Portion - Connections EEs ER Medicare Portion - EEs ER Medicare Portion - Connections EEs		Memo
	Office Supplies Maintenance - Supply	For. Park Checking 17128		Copier supplies Special Programs Maintenance - Supply	Maintenance - Supply Office Supplies Books - Adult Office Supplies	Maintenance - Supply Maintenance - Supply Office Supplies Office Supplies Maintenance - Supply	Office Supplies	For. Park Checking 17128		Maintenance - Service	For. Park Checking 17128		Employee Compensation Connection - ASK Salaries FICA Connection - ASK FICA Medicare Exp Connection - ASK Medicare	For. Park Payroll 171283900	Account
-44.30	-20.86 -23.44		-657.68	-94.59 -35.23 -50.38	-73.14 -33.19 -71.25	-55.08 -55.08 -55.08	5.94		-281.12	-281.12		-6,103.00	-4,343.48 -21.61 -1,400.44 -8.06 -327.53 -1.88		Paid Amount

TOTAL	Septem	14583	TOTAL	14804	14582	IOIAL	75453	14556	IOIAL		14581	P	5091	14586	TOTAL			14579	Num
	9/19/2016	9/21/2016		9/17/2016	9/21/2016		9/3/2016	9/7/2016		9/19/2016	9/21/2016		9/17/2016	9/21/2016		9/17/2016		9/21/2016	Date
		VILLAGE OF RIVER FOREST			VERSATILE COMPUTER S		8	TUMBLEWEED PRESS, INC.			Terrence Lynch			SWAN			•	Sue Quinn	Name
Library Portion - Life	Employee Healthcare Portion Library Portion - Health Library Portion - Control			Tech Support September 2016			Tumblebooks Database			"1000 Days of Kennedy's Camelot" Program Presenter 10/9/16			ILL Lost materials			Cookies and Lemonade for Staff In Service Mileage for SWAN Quarterly Mtg 9/1/16			Memo
Dental Life	Employee Compensation Health Insurance	For. Park Checking 17128		Technical Support	For. Park Checking 17128		Overdrive - Juvenile	For. Park Checking 17128		Programs - Adult	For. Park Checking 17128		ILL Lost Materials Expenses	For. Park Checking 17128		Staff Training Misc. Expenses	POT Fairs Checking 1/120		Account
-207.27 -54.31 -4,551.72	-1,129.58 -3,160.56		-750.00	-750.00		401.33	401.33		-275.00	-275.00		-332.84	-332.84		41.93	-24.65 -17.28			Paid Amount

River Forest Public Library

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Register: MB Financial Credit Card From 08/05/2016 through 08/25/2016

Sorted by: Date, Type, Number/Ref

s LIBRARY ASSO Professional Expenses:Professi S LIBRARY ASSO Professional Expenses:Professi S LIBRARY ASSO Professional Expenses:Professi	08/05/2016 08/05/2016 08/05/2016 08/05/2016 08/09/2016 08/09/2016 08/13/2016 08/13/2016 08/15/2016 08/15/2016 08/15/2016 08/16/2016	Ref.
Stamps. com Stamps. com Office Expenses:Postage Trader Joe's AMAZON.COM Fast Signs Card Services - MB Financi Sat S Worldwide LACONI Government Finance Officer Walmart Anderson's Bookshops ILLINOIS LIBRARY ASSO Professional Expenses:Professi Professional Expenses:Professi Professional Expenses:Professi Professional Expenses:Professi Professional Expenses:Professi	Ref.	
Connection - ASK:Connection COM Connection - ASK:Connection Capital Expenditures:Equipmen For. Park Checking 171284900 Fireplace -split- dwide Connection - ASK:Connection Professional Expenses:Professi LIBRARY ASSO Professional Expenses:Professi LIBRARY ASSO Professional Expenses:Professi Professional Expenses:Professi		
AMAZON.COM Fast Signs Capital Expenditures:Equipmen Card Services - MB Financi For. Park Checking 171284900 Southwest Fireplace S & S Worldwide LACONI Government Finance Officer Anderson's Bookshops ILLINOIS LIBRARY ASSO Frofessional Expenses:Professi Professional Expenses:Professi Professional Expenses:Professi Professional Expenses:Professi		
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Card Services - MB Financi For. Park Checking 171284900 Southwest Fireplace -split- S & S Worldwide Connection - ASK:Connection LACONI Professional Expenses:Professi Government Finance Officersplit- Walmart Juvenile Expenses:Professi ILLINOIS LIBRARY ASSO Professional Expenses:Professi ILLINOIS LIBRARY ASSO Professional Expenses:Professi		
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Connection - ASK:Connection Professional Expenses:Professisplit- Juvenile Expenses:Programs - J Professional Expenses:Professi Professional Expenses:Professi		
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Account:	Sep	tember-16	YTD	1	<u>6-17 Budget</u>	% of Budget
Property Taxes	\$	17,619	\$ 584,057	\$	1,215,715	48.04%
Corp Property Replacement Taxes			\$ 7,639	\$	15,079	50.66%
Interest Revenue	\$	508	\$ 2,860	\$	8,000	35.75%
Copy Machine Revenue	\$	516	\$ 2,031	\$	4,000	50.78%
Grants, Other	\$	-	\$ 4	\$	5,100	0.00%
Illinois Per Capata Grant	\$	-	\$ 8,612	\$	8,000	107.65%
Gifts, Donations	\$	2	\$ 843	\$	5,000	16.86%
Connections Program Grant	\$	-	\$ -	\$	7,260	0.00%
Community Fund Endowment	\$	-	\$ -	\$	3,500	0.00%
Fines, Service Charges	\$	1,016	\$ 8,065	\$	18,000	44.81%
Book Sales	\$	78	\$ 614	\$	1,200	51.17%
Lost Books Reimbursed	\$	138	\$ 1,476	\$	3,000	49.21%
Rentals, Library Space, Meeting Room	\$	-	\$ 180	\$	300	60.00%
Fax/Print	\$	8	\$ 31			
Misc	\$	-	\$ 129	\$	300	43.00%
Over/Short	\$		\$			
Total:	\$	19,885	\$ 616,537	\$	1,294,454	47.63%
				_		
						_
	_					
Income:	\$	19,885	\$ 616,537	\$	1,294,454	47.63%
Expense:	\$	96,119	\$ 470,205	\$	1,294,454	36.32%



River Forest Public Library - Expense Report - September 2016 Fiscal Year: May 1, 2016 - April 30, 2017

Sept 2016

Fiscal YTD

Actual % Budget 42% as of 09/30/2016

16-17 Budget

38.93%	305,607	40	57,789	69	Total Personnel
7900 CH	2 020	9	945	9	Professional Development
30.21%	2,296	69	846	49	Membership Dues
27.71%	693	49	193	-6/9	Staff Training
32.64%	1,012	-69	201	-69	Payroll Service
37.91%	17,704	69	3,425	69	Medicare/FICA
39.56%	21,755	-69	4,310	49	IMRF
36.03%	19,023	*	3,422	-69	Medical Health Insurance Coverage
39.21%	239,185	69	45,147	60	Wages & Salaries

Support Services
Printing and Advertising

Printing/Bookplate Advertising **Total Printing and Advertisment** 60 1,589 1,589 -69 3,812 3,128 184 52.13% 9.20% 41.40% | \$ -69 -69 6,000.00 2,000.00 8,000.00

Programming

\$ 45,660.0	30.34%	Z69'/ T	T	0,140	4	TOWN SALE SOUTH SECTION AT A TOWN THE SECTION OF
•	-0.00	7 000		9710		Total Sunnort Services and Drograms
69	35.03%	2,543	49	770	₩	Connections Programs
69	14.52%	624	-69	275	69	Special Programs
-69	29.67%	3,263	-69	509	69	Adult Programs
89	57.47%	3,448	6/3	414	49	Teen Programs
-69	46.54%	4,701	69	184	-69	Children's Programs

Other Support Services

Total Support Services \$	Total Other Support Services \$	Copy Machine Leases \$	Telephone/Internet \$	Audit Fees \$	Postage & Delivery \$	Consultant Fees/Legal Fees	Automation Administration \$	lechnical Support	RB Services (Non-SWAN Libraries) \$	ILL Services (SWAN Libraries) \$
13,968	10,227	199	1,110	7,750	35			750	đ	333
-50	-649	69	-6/3	-6/9	-649	49	-6-9	-89	60	69
45,797	27,905	771	5,928	7,750	902	192	8,133	3,750	10	469
37.58%	37.11%	28.55%	39.52%	91.18%	26.53%	9.60%	26.24%	31.25%	3.33%	156,31%
69	69	69	-69	69	69	69	69	69	69	60
121,860.00	75,200.00	2,700.00	15,000.00	8,500.00	3,400.00	2,000.00	31,000.00	12,000.00	300.00	300.00

Library Materials

Print Periodicals (Magazines)	Books
\$ 297	\$ 6,588
7	H
40	60
3,648	28,991
51.38% \$	41.71% \$
7,100.00	69,500.00

											Facility Services	Facility Supplies	Facilities Management	Strategic Initiatives				Caleran makemanan	Conital Expondituoe					Library and Office Supplies					
Operations Reserve Fund	Total Income	Total Expenses	Capital Improvement Reserve Fund	Total Facilities Management	Total Facility Services	Roof Inspection	Copier Maintenance and Usage	Natural Gas	Water	Maintenance and Custodial Service	Insurance	Total Facility Supplies	Building Materials & Supplies	Strategic Initiatives	TOWER CONTINUES TOWNS TOWNS TOWNS	Total Castal Employeement	Strategic Ruilding Improvement	Equipment - Technology	Pariment (Pariment & Parim)	Total Library & Office Supplies	Misc Expenses (includes Patron Relations)	Copy And Printing Supplies	Library Supplies	Office Supplies	Total Library Materials	In-House Audio Visual (DVDs, CDs, etc.)	Online E-Content - elect. books/magazines/movies/music	Online Learning Tools & Data Base Subscriptions	
	69	-59	59	-	-69	89	\$9	69	€9	-69	40	-50	49	••	9	6	9 -6	A 4	-	\$	-60	-69	-6/9	89	**	-69	69	60	
	19,885	96,119	_	6,298	5,882	4	147	883		4,852		416	416	600	807			697	700	626	146	95	142	244	16,048	5,185	2,162	1,820	
	59	-00	*	40	₩		69	\$ 9	-69	69	-6/9	-59	69	69	4	9	9 6	9 8	•	-09	49	89	69	69	59	69	-69	89	
	616,537	470,205	<u>-</u>	31,896	30,769		1,187	1,977	596	27,010		1,127	1,127	5,960	3,361		1,00,1	2,307		4,347	519	582	2,021	1,225	72,637	17,804	14,301	7,893	
49	47.63% \$	36.32%	*	38.06% \$	39.40% \$		\dashv	4			0.00% \$	\dashv	19.77%	39.73%	0.88%	F	Ŧ	+	7	32.34%	19.94%	58.23%	-	28.87%	Н			54.43%	
		1 1		-	-00	-69	69	69	-69	69	3,	49	₩.	50	-61	64	9 4	9 69		60	 66	69	-69	-69		-69	69	69	
320,000.00	1,294,454.00	1,294,454.00	35,000.00	83,800.00	78,100.00	1	3,300.00	8,000.00	2,500.00	52,000.00	12,300.00	5,700.00	5,700.00	15,000.00	68,000.00	00.000,00	10,000.00	3,000.00		13,444.00	2,600.00	1,000.00	5,600.00	4,244.00	172,250.00	41,150.00	40,000.00	14,500.00	



River Forest Public Library -Capital Reserve Fund - September 2016 Fiscal Year: May 1, 2016 - April 30, 2017

Ending Balance	Interest	Expenses	Beginning Balance
60	-69	49	-6/9
156,130.09	38.49	1	156,091.60
	Included on Income Report		

11:36 AM 10/01/16 Accrual Basis

River Forest Public Library Balance Sheet As of September 30, 2016

	Sep 30, 16
ASSETS Current Assets Checking/Sevings	
For. Park Money Market Capital Comm Bank MM 600398215 For. Park Money Market171285900 For. Park Payroll 171283900 For. Park Checking 171284900 Petty Cash	156,130.09 25,736.80 1,218,189.10 25,554.34 18,684.14 85.00
Total Checking/Savings	1,444,379.47
Accounts Receivable Accounts Receivable	15,769.75
Total Accounts Receivable	15,769.75
Total Current Assets	1,460,149.22
TOTAL ASSETS	1,460,149.22
LIABILITIES & EQUITY Liabilities Current Liabilities Accounts Payable Accounts Payable	-2,480.03
Total Accounts Payable	-2,480.03
Credit Cards MB Financial Credit Card	741.14
Total Credit Cards	741.14
Other Current Liabilities Debit Card Machine	9,016.60
Total Other Current Liabilities	9,016.60
Total Current Liabilities	7,277.71
Total Liabilities	7,277.71
Equity Opening Bal Equity Retained Earnings Net income	821,884.15 546,693.80 84,293.56
Total Equity	1,452,871.51
TOTAL LIABILITIES & EQUITY	1,460,149.22

River Forest Public Library Reconciliation Detail Petty Cash, Period Ending 09/30/2016

Туре	Date	Num	Name	Cir	Amount	Balance
	nnce ransactions and Payments - 1 h	tem				85.00
Check	9/23/2016	6	Muraiti, Victoria	X	-10.00	-10.00
Total Ch	ecks and Payments				-10.00	-10.00
Total Clear	red Transactions				-10.00	-10.00
Cleared Balance	•				-10.00	75.00
Register Balance	e as of 09/30/2016				-10.00	75.00
Ending Balance	•				-10.00	75.00

Organizational Structure/Training and Staff Development

I attended a PLA webinar: Measurement Matters: Using Edge, Project Outcome, and the Impact Survey to Assess and Improve Community Outcomes on September 8th. The Edge Assessment is a national set of benchmarks for public libraries to evaluate their technology services. We completed the initial Edge Assessment in 2014 as required for the 2015 IL per capita grant but the State Library did not renew the Edge contract. We have revisited the 2014 Edge assessment to strategize new ways to incorporate technology into our array of programs and services. In addition, we have incorporated some of the Project Outcome questions into our patron survey but we are not currently using their survey tool. The Impact Survey is an online survey tool designed for public libraries. We do not use their tool but we are collecting patron survey information designed to help us measure our impact on community learning.

I viewed a live stream of the RAILS membership update on September 29th. Much of the update was devoted to discussing the RAILS system membership standards for libraries that are or seek to be members of a multi-type system such as RAILS. The standards identify "core", "accomplished" and "exemplary" measures across six different categories library content/collections, customers, facilities, funding, professional leadership/training. Our management team had met to review the draft standards in advance of setting the measures of our 2016-17 strategic plan in order to identify areas where we might seek improvement. While we were "accomplished" in all standards and "exemplary" in a few, reviewing the standards for customer service, lead us to increase our goal for adding new library patrons. RFPL also evaluates itself against selected core standards of Serving Our Public 3.0: Standards for Illinois Public Libraries (2014) as part of our Per Capita Grant application.

Facilities

As part of the LIRA loss prevention program, we had a site visit from Tracy Lesiak of Arthur J. Gallagher to review our liability controls. Ms. Lesiak had some specific recommendations for the building. Joanna and I have begun to address these recommendations including clearing the mechanical room to ensure easy access to emergency shutoff valves and providing safety material data sheets for all chemical products used by the RFPL. In addition, Joanna and Victoria Muraiti are updating our emergency procedures manual. We will review the procedures with all staff at our December 2, 2016 staff in-service. Ms. Lesiak's other recommendations included the installation of security cameras (86% of LIRA libraries have them) and background checks on all employees.

Technology

I met with Dan Graham, the owner of Versatile Computer Services to discuss the upcoming server replacement project. We will be adding more data ports to hardwire all computers. Currently 2 staff and 8 public computers connect wirelessly and have been prone to running slow during high connectivity times. The server installation will begin the last weekend in October. The two existing networks will be merged and all data migrated over. Versatile staff will test and troubleshoot through mid-November. Additional time (beyond our regular 8/month service contract) will be kept under 30 hours (\$2700 total). We will overspend our Tech Support line in FY 2016-17 by \$2500 due to the additional cost for running the new cabling to the various parts of the building and for installing new data ports in our server room. Dan Graham and I also discussed moving to Comcast as our sole internet provider when our AT&T and ICN contracts expire in May 2018.

Policies

Joanna and I each conferred on the phone with the attorney from the Management Association of Illinois (MAI) in September about our Staff Policies. The MAI provided information regarding the Fair Labor Standards Act (effective 12/1/16), the newly enacted IL Child Bereavement Act, and RFPL's responsibilities under the Family Medical Leave Act (FMLA). Joanna, Amy and I have jointly updated the Employee Tiers and Benefits section of the Staff policy to reflect the FLSA guidelines and to ensure compliance with FMLA, IMRF and the Affordable Care Act. In addition, we have drafted an Employee Discipline Policy and Discipline procedures for the Employee Manual-something strongly recommended by the MAI. The Policy committee will be reviewing both policies at their November 2nd meeting before bringing them to the Board in November.

I have drafted updates to the existing RFPL financial policies to include a section outlining specific spending authorities and an investment policy. The Finance Committee will review these drafts and refer them to the Policy Committee for further refinement. The financial policies will be presented to the Board in early 2017.

Finance

Joanna and I completed an extensive (required) checklist to ensure completeness of the draft audit. I am preparing the Management Discussion and Analysis and a Letter of Transmittal. The final audit will be submitted to the State of Illinois Comptroller before the October 28th deadline. The Finance Committee will discus the draft audit with our auditor, Laura Babula, during their October 12th meeting. Trustees will be sent a copy of the final audit as soon as they are available. The audit will be discussed further at the November 15th Board meeting.

The 2016 levy will be also presented for approval at our November 15th Board Meeting.

Fundraising

A few more checks came in for the RFPL Foundation from the Annual Appeal insert in the September 2016 Bookplate. Another \$5,000 seat wall plaque has been ordered for the Anne T. Smedinghoff Memorial Garden.

External Partnerships

I attended the Oak Park, River Forest, and Forest Park Government & Partner Agency Procurement Expo at West Suburban Hospital on September 29th. The event was sponsored by the Oak Park River Forest Chamber of Commerce. Municipal organizations from Oak Park, Forest Park, and River Forest had the opportunity to meet with local businesses to discuss our needs and their potential services.

Beth Kirchenberg and I will be serving as judges for the Roosevelt Middle School spelling bee in October.

The RFPL will host the joint RF-OP Library Board Event on Monday, November 14th at 7:00 pm.

Submitted October 12, 2016

Sue Quinn

PR and Marketing

Calendar Listings: All of our events were printed in the calendar section of the Forest Leaves, the Forest Park Post, and Neighbors Magazine. They were also listed on the online calendars of triblocal.com and Pioneer News (combined as one company and also feeding to Metromix). Events are also included in Mom mail and shared with the Village of River Forest for their eNewsletter. The Wednesday Journal has changed their format and no longer has a calendar section. They now have a page called "Big Week," and only a few events are highlighted. Selected RFPL events were sent for this section.

Press:

- The Foreign Film Forum was featured in the Big Week section of the Wednesday Journal on September 7th.
- A news release went out on September 8th about Al Popowitz's program: "Historic Buildings of River Forest." It was also posted to Patch.com and Trib Local. There was an article in the Wednesday Journal about the event on September 14th.
- The My Fair Lady program was featured in the Big Week section of the Wednesday Journal on September 28th.

Blog Posts:

A post titled, "River Forest Public Library Adds Convenient Book Drop" was posted to Oak Park.com and Trib Local.com

E-Marketing:

We have 1406 subscribers on our email list, which is up by 18 from last month. Our September eNewsletter went out on August 29th and had a 37% open rate. We also sent out 2 special notices in September, one about the Sunday and Monday closings for Labor Day and the other about the closing for our 9/2 In Service.

Facebook: We have 673 followers (an increase of 5 from last month). We posted 19 times during the month of September with a reach of 5,684. This was significantly higher than our reach in August (over 2,000).

Fran attended a Social Media Workshop in September. She will be applying much of what she learned to the library's social media activities moving forward.

The focus will first be on Facebook, where we are most active currently. It was recommended in the workshop that there should be daily posts on Facebook. Posts should be 15-25% engagement, 30-50% education, 30-50% differentiation and only 10% promotion. Fran is implementing this content strategy now by planning weekly posts to meet these goals and by asking for staff input. Other social media platforms will also be examined in the future. During the 2 weeks of using these new strategies, we've seen a definite increase in our post reach and engagement.

Administration:

- The Management team reviewed our dress code guidelines at the Sept 15th meeting.
- Dana is updating our print Professional Development Collection.

Professional Development:

- All members of the Children's Staff watched webinars from the ALSC Virtual Conference (Sept. 15-16)
- Joanna attended a LACONI program on Library Safety and Security at the Arlington Heights Memorial Library on September 15th.
- Melissa attended a NWYS meeting: Summer Reading Programs Share on September 19th.
- Victoria attended the SWAN Circulation Manager's Meeting on September 14th and the SWAN Circ Advisory meeting on September 21st
- Lisa attended a PreCat training class as SWAN on September 20th.
- Amy attended LACONI YSS: Career Refocus and Refresh at Barrington Public Library on September 22nd.
- Beth presented at the "Engaging Teen Programs Showcase," Laconi RASS program at
 OPPL on September 29th. Mary Kay was also in attendance for this program.
- Andrea attended two webinars: "36 Adult Program Ideas in 90 Minutes" and "Finding Flipster"
- Beth is on the Abraham Lincoln Award selection committee.

Materials Added by Collection			
Preschool	36		
Juvenile	110		
Middle School	25		
Teen Collection	46		
Adult Fiction	136		
Adult Non Fiction	189		
Adult Media	100		
Total Added:	642		
Total Deleted:	1177		

September 2016		e Indica	DECEMBER OF THE PARTY OF THE PA	YTD %
tal Circulation	Sep-16		2016-2017	Goal
Preschool Collection	2,889	15,413	31,000	49.7%
Juvenile Collection	8,405	21,486	52,000	41.8%
Middle School Collection	438	2,800	6,000	46.7%
Teen Collection	602	3,892	8,000	48.7%
Adult Fiction	8,569	19,031	40,000	47.6%
Adult Non-Fiction	2,723	14,369	84,500	41.6%
Adult Media	3,178	15,927	45,000	85.4%
Adult Other	126	644		
Non SWAN ILL	35	134		
Webpac Renewals	1,475	8,152		
tal Circulation	18,440	101,848	216,500	47%
gital Circulation (included abou	(e)			
Flipster	240	1,345		- 1
Hoopla	328	1,531		
Media On Demand	1,349	7,028		
				777

Tumblebooks	418	2,128	
Interlibrary Loan			
Sent	1,022	4,915	
Received	1,559	6,844	
Collection			
Total Materials Catalogued	642	3,330	
Total Materials Withdrawn	1,177	4,412	
Total Materials Added or Withdrawn	-584	-1082	
Patten Technology Use	7		1
Database Use	186	942	
Online Learning Teels	100	411	

ш	Database Use	186	942		
L	Online Learning Tools	122	411		
	Library Computer Use	921	4,731		
E	WiFi Use	4,308	16,611		
	Circ at Self Check-Out	2,868	16,845		
	As % of Total Circulation	16%	16%	15%	104%

Programs & Meeting Room Use				
Older Adults				
Programs	12	49		
Attendance	882	1,091	1,700	64%
Middle School				
Programs	13	46		
Attendance	250	1,749	2,700	65%
Children/Family Programs		-		
Programs	29	232		
Elementary School Age Attendance	438	4,216	5,700	74%
Preschool On Site Attendance	264	1,415	4,000	85%
Preschool Off Site Attendance	148	1,159	2,600	45%
Other Programs				
Programe	0	4		
Attendance	0	41		
0-4-11-0				

	V			
Attendance	0	41		
Outside Groups				
Barbara Hall Meeting Room Use	15	46	185	84%
Virtual Presence				
Website Monthly Visitors	5,225	26,222		
Website Unqiue Visitors	2,862	13,793		
Facebook Followers	673			
Cardholders				
New Cardholders Added	58	255	850	80%
Total Number Cardholders	8,686			
Cardholders as % of Population*	78%			
Library Vigita	8 20%			

^{*} RF Population is 11,172 Per 2010 Census Data



June

- Fiscal Year Begins 5/1

March

- Final Budget to RFPL Board
- Property Tax bills due 3/1

Financial

Cycle

RFPL

- Draft Budget to RFPL Board

February

- Property Tax bills mailed

August

- Property Tax Bills Mailed

Audit Field Work

July

- Propety Tax bills due 8/1

January

- GFOA Documents due 12/31 December

November

Levy Due to Village of RF

October

 GFOA work begins Audit review September

- Audit Presentation
- Audit due to Comptroller 10/31
- Operating revenue to Capital Reserves Transfer excess
- GFOA work continues

IX. Code of Conduct

RFPL is dedicated to providing access to knowledge and information. RFPL endeavors to provide patrons with a secure and comfortable environment in which to use materials and services.

A. Disruptive Behavior

All patrons are expected to abide by RFPL Policies. All patrons must respect the rights of others in order to create an environment conducive to equitable and enjoyable use of RFPL. Disruptive behavior is not permitted in RFPL or on its grounds and includes:

- 1. Endangering self or others such as:
 - Impeding ingress or egress to/from RFPL;
 - Bringing weapons or threatening objects into RFPL;
 - Throwing objects;
 - Running and/or chasing;
 - Bullying or bothering other people:
 - Photographing or filming people without their permission;
 - Bringing animals into RFPL (only service animals that provide service to patrons with disabilities are allowed in RFPL);
 - Leaving animals unattended on RFPL property;
 - Not wearing shirt and shoes while in RFPL;
 - Leaving a child under 10 years old unattended in RFPL (See Policy on Child Safety).
- 2. Damaging RFPL Property such as:
 - Vandalizing RFPL facility or materials:
 - Consuming food in RFPL, except at designated RFPL functions (Covered beverages are permitted in RFPL).
- 3. Exhibiting behavior that is inconsiderate of RFPL patrons and staff such as:
 - Engaging in, or the appearance of, prolonged or habitual sleeping;
 - Engaging in sexual behavior or sexual harassment;

- Using RFPL rest facilities for inappropriate purposes: anything other than grooming, hand washing, or using the lavatory;
- Having bodily hygiene that is offensive so as to constitute a nuisance to patrons or staff;
- Using RFPL for the purposes of solicitation or commercial enterprise whether or not for profit.
- 4. Creating inappropriate levels of noise such as:
 - Shouting or conducting loud conversations;
 - Engaging in arguments and/or using foul language;
 - Not using headphones when listening to programs with audio;
 - Cell phone ringers set to ring; all cell phones should be set to silent ring or turned off while in RFPL (Staff may designate quiet, cell phone-free areas in RFPL);
- 5. Being inebriated or under the influence of illegal drugs while on RFPL property;
- 6. Using illegal drugs or consuming alcohol while on RFPL property, with the exception of consuming alcohol during an after-hours pre-approved RFPL event;
- 7. Leaving personal belongings unattended (RFPL is not responsible for lost items; unattended items may be turned in to lost and found);
- 8. Rearranging or disarranging furniture without staff permission.

B. Enforcement

RFPL staff will enforce the Patron Code of Conduct. Patrons are expected to follow staff directives regarding use of RFPL. Patrons who violate the Patron Code of Conduct, and/or disregard staff directives may be asked to leave RFPL. Suspension of RFPL privileges may result. Written records of RFPL suspensions and incident reports will be kept on file with the Director. As necessary, the River Forest Police Department may be called. Suspected child abuse will be reported to Department of Children and Family Services. The Board authorizes RFPL management to establish and implement additional procedures to address issues of patron conduct.

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- Having bodily hygiene that is offensive so as to constitute a nuisance to patrons or staff;
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 - Shouting or conducting loud conversations;
 - Engaging in arguments and/or using foul language:
 - Not using headphones when listening to programs with audio;
 - Cell phone ringers set to ring; all cell phones should be set to silent ring or turned off while in RFPL (Staff may designate quiet, cell phone-free areas in RFPL).
- 5. Being inebriated or under the influence of ef illegal drugs while on RFPL property.
- 5. 6. or alsohol or eUsing illegal drugs or consuming alcohol or drugs while on RFPL property, with the exception of consuming alcohol during an after-hours RFPL preapproved RFPL event., where no minors are present and for which appropriate licenses and insurance have been obtained and submitted for approval.
- 6.-7. Leaving personal belongings unattended (RFPL is not responsible for lost items; unattended items may be turned in to lost and found).
- 7. 8. Rearranging or disarranging furniture without staff permission.

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V. Freedom of Information Act

River Forest Public Library Freedom of Information Officer:

Sue Quinn, Director River Forest Public Library 735 N. Lathrop River Forest, Illinois sue.quinn@riverforestlibrary.org 708.366.5205 ext 319

The purpose of the Freedom of Information Act is to provide public access to information maintained by public bodies. Unless information falls within an express statutory exemption, it must be disclosed under FOIA (5 ILCS 140/3).

Considered a public body, RFPL must generally comply with a request within 5 working days after receipt of the request, or 21 days if the request is for a commercial purpose.

The request must be in writing.

An extension of 5 days may be permitted under certain circumstances.

Fees and costs for supplying records may occur according to the following schedule:

The first 50 pages of black and white, letter, or legal paper are free of charge.

After the first 50 pages, the Library will charge .10 per page.

Colored copies and copies sized other than legal or letter size will be charged at the actual cost of reproduction.

Cost of electronic records, e.g., disks, diskettes, tapes, etc., will be charged at the actual cost of the recording medium.

Certified copies are \$1.00.

Fees may be waived or reduced at the Director's discretion.

Section 6: Freedom of Information Act (FOIA)

Freedom of Information Act Policy

River Forest Public Library Freedom of Information Officer:

Sue Quinn, Director River Forest Public Library 735 N. Lathrop River Forest, Illinois sue.quinn@riverforestlibrary.org 708.366.5205 ext 319

The <u>purpose of the Freedom of Information Act is used to ensure that all persons are to provide public access to information maintained by public bodies. entitled to full and complete information regarding the affairs of government. Unless information falls Unless information falls within an express statutory exemption, it must be disclosed under FOIA (5 ILCS 140/3).</u>

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Certified copies are \$1.00.

Fees may be waived or reduced in at the Director's discretion waiver is within the public interest.

River Forest Public Library

Board Retreat

September 12, 2016 5:00-9:00 p.m. Lewis Lounge, Dominican University

Summary Report

Submitted by Karen Brown September 21, 2016

Overview

The River Forest Public Library Board met on September 12th for a retreat to focus on goals for the Board and Director that align with and advance the library's Strategic Plan. The Board considered its current strengths, as well as untapped opportunities, to determine strategic priorities. Four goals for the Board were identified, and three goals for the Director were revisited and updated, as outlined below:

Board's Goals

- 1. Strengthen Financial Planning
 - Establish clear understanding of revenue and expense sources
 - Identify potential future financial scenarios
 - Create an approved set of finance policies
 - Determine best uses for operating reserve
 - Consider full spectrum of financial options (e.g., levies for specific projects)
- 2. Increase Board's Marketing and Public Relations Activities
 - Build broad, strong public support
 - Identify marketing and public relations expertise to assist Board
 - Determine key message about the library
 - o Create a Board-approved mission statement
 - Develop a marketing and public relations plan that tells the library's story
 - o Review the Foley plan and recommendations
- 3. Initiate Community Analysis
 - Work with River Forest Collaboration Committee on a community analysis project
 - o Seek planning and financial input from all entities
- 4. Expand Library Advocacy
 - Understand the scope of and possibilities for library advocacy
 - Enhance recognition within the library community and with state stakeholders

Director's Goals

- 1. Work with the Finance Committee to develop a projected 3-year budget
 - 2010 Capital Reserve fund analysis update to show completed work and cycled ongoing capital improvements
 - 5-year projection of operating expenses and revenues
 - Capital needs analysis
 - Analysis of operating reserve fund
- 2. Complete necessary capital improvements for FY 2016-17 as identified by Facilities Committee
 - 2nd floor carpet installation
 - Entryway roof repairs
 - Recommendations for discretionary improvements
- 3. Update procedures and manuals for smooth internal operations
 - Employee personnel manual
 - Emergency succession plan
 - Trustee orientation packet
 - Work with RAILS and other library entities to determine areas for compliance review

FLIP CHART NOTES

Library Successes

Guiding Question: Thinking back over the past two years, what one or two library successes are you most proud of?

- Resolution of parking lot issue
- Strategic plan
- Transition from previous to new director
- Strategic planning
- Board works well together
- See implementation of Strategic Plan

Library Milestones

Guiding Question: Take a few minutes to reflect on where the library has been over the previous 3-4 years. What are some milestone events and actions? Start with Fall 2012.

- PLA Planning for Results
 - New community representation provided input into planning process
 - New areas of focus identified
 - Measures for success established
 - Sue prepared Board for the planning process
- Fundraising
 - o Library Foundation created
 - o Grant received
- Areas of collection reviewed and collection development process streamlined (e.g., reference books, adult collection, new emphasis on book displays)
- Renovations and marked improvements of the facility
- Digital services increased, particularly remote access
- Staff support of previous director during difficult time
- Library policies revised and new policies established, including the policy manual
- Children's area remodeled
- Library's service footprint in the community has grown
- Library gardens are flourishing.
- Board is collegial and committed to the library's success
- Joanna came back full time

Consideration of Board's Strengths and Untapped Opportunities

Guiding Questions: What makes this board excellent? Are there untapped opportunities that the Board should address to help it move the library forward over the next few years?

Board's Resources (individual contributions, foundation support, corporate support, other)	Board's Community Connections (businesses, community organizations/groups, educational institutions, social services, media outlets, philanthropy, religious institutions and organizations, other)	Board's Expertise and Skills (financial oversight, fundraising, government procedures/relations, law/legal procedures, marketing and public relations, human resources, planning, facilities, community needs/analysis, technology, other)	
	FOROH	 nzemcin	
Library community is strong Members devote time to Board Established library account at local bank	Township partnership is emerging Good relationship with Dominican University Maintain strong connections with District 90 Connected to religious institutions (e.g., St. Luke)	Financial know-how Legal experience and expertise Understanding of technology Broad knowledge represented by Board as a whole Members have passion about libraries Facilities planning	What makes this Board excellent?
 100% Board member support to Library Foundation 	 Develop new strategies to reach older residents Identify potential donors and nurture them Build strong connection with Oak Park Community Foundation Identify corporate people (e.g, CEOs/CFOs at banks, utilities, etc.) Connect proactively with media outlets 	 Comfort with finances Marketing and public relations Determine strategic directions Provide framework and guidance for staff Help with grants Community analysis Are we meeting needs/interests of new residents? Who is not using the library? What are their needs/interests? Library foundation How can it best support the Strategic Plan Need to build excitement in the community about the Foundation Facilities Address and plan for ongoing needs 	Are there untapped opportunities that the Board should address to help it move the library forward over the next few years?

Consideration of Board's Strengths and Untapped Opportunities (continued)

Board's Activities (administrative governance, policy development and approval, planning, advocating for the library, fiscal oversight) • A	Community Representation • (key stakeholder groups)
Financial oversight of library is strong Administrative oversight of library operations is solid Attention to policy development and updates Advocate for the library's role in community Active connection with Illinois State Library Active and meaningful library planning	Older residents well represented
 Establish policy review cycle Increase advocacy for the library 	 Need to focus on the "right" connections within the community

Board Priorities

Guiding Question: Using the ranking cards, which strengths and untapped opportunities should

the Board focus on, in the short term, to move the library forward over the

next year to achieve its Strategic Plan?

Top Priorities Identified:

- Financial planning, including policies (27)
- Marketing and public relations (24)
- Community analysis (23)
- [100% Board members' support to the Foundation (22)]
- Library Advocacy (22)
- Facilities planning (21)

Director's Goals

Guiding Question: What Director's goals will best align with the library's Strategic Plan and the

Board's goals?

[changes discussed are in italics]

Individual Goals	Measurement of Completion	Results
Finance: Work with the Finance Committee to develop a projected 3 year budget.	2010 Capital Reserve fund analysis updated to show completed work and cycled ongoing capital improvements required. Discussed at August Finance committee meeting Capital needs analysis 3 5 year projection of operating expenses and revenues presented to Finance committee in September 2016. Analysis of operating reserve fund	

Building: Complete necessary capital improvements for FY 2016-17 as identified by Facilities Committee.	2 nd floor carpet installation completed by 12/30/16. Entryway roof repaired by 8/1/16. Recommendations for discretionary improvements	
Organizational Structure: Update procedures and manuals for smooth internal operations.	Emergency Succession plan presented to Board and approved by 1/30/17. Trustee Orientation packet completed by 3/31/17. Need advice about global compliance areas and areas for periodic review • RAILS session?	

Next Steps

Guiding Questions: Does the path for reaching these goals seem clear? Do any structures and processes need to be put in place (e.g., committees, meetings, etc.)? What might be outcomes?

Financial Planning

- What's coming in and what's going out?
- Consider full range of financial strategies
- Develop set of Board-approved finance policies
- Determine what the operating reserve should be used for
- Investigate financial options (e.g., levies for specific projects/areas)

Marketing and Public Relations

- Build broad, strong public support
 - o How do we tell our story?
 - o How do we reach our desired outcome?
- Identify expertise in marketing and public relations
- Determine marketing message
 - o Create Board-approved mission statement

- Develop a marketing and public relations plan
- Review the Foley plan and recommendations

Community Analysis

• River Forest Collaboration Committee – work with the Committee and seek planning and financial input from all entities

Library Advocacy

- Become known within the library community and state (e.g., legislature)
- Understand the full scope of "advocacy"

Families with children under the age of five will instill a love of books and reading in their children.

In-Library Programming:

• Kim and Melissa presented Mother Goose Café and Toddler Time 6 times in September.

Collections:

New board books were purchased and the collection was refreshed.

Outreach & Partnerships:

- Amy and Melissa presented Family Story Time at Whole Foods 3 times in September.
- Miss Debbie from My Gym joined us to present Movers and Shakers.
- Erin presented 6 story times at River Forest Community Center in September.

Spaces:

• Displays featured "Reading Leaves You Happy" and "Labor Day" themes.

On the Horizon...

• We look forward to Toddler Band in November.

Seniors will have the skills they need to support their new and continued interests and their desire for self-directed personal growth.

Spaces:

Displays to foster lifelong learning included:

- "Celebrate Hispanic Heritage Month" featuring materials by Hispanic authors
- "Feels Like Fall" fiction and nonfiction celebrating autumn
- "In Season in September" featuring cookbooks for autumn dishes
- "Build Something!" featuring project books
- "September 11: 15 Years Later"
- "Marriage" featuring books on marriage, engagements, and featuring famous couples

Programming:

- Total attendees for September adult programs was 332. Lifelong learning programs included:
 - 4 Wednesday morning Computer Learning labs (total attendees = 21)
 - "Historical Buildings of River Forest" w/ Al Popowits" (9/18; total attendees = 73)
 - The Big Read program Youth Immigration Panel Discussion (9/25; total attendees = 10)

Outreach & Partnerships:

• On 9/22, Beth, Mary Kay and Sue hosted a meeting with Kara Villacorta and Olga Miklasz, Assistant Principal and School Librarian at St. Luke's School. Both administrators are new this year, and we introduced them to our space, services, and school outreach programs. Melissa gave Kara and Olga their school RFPL card and spoke to them about outreach opportunities. Beth spoke about the Connections program, the after school middle school crowd, and research. Amy shared online resources for elementary age children, including Tumblebooks, and our Child Safety Policy. With the turnover in administration, we hope these efforts help foster a renewed strong partnership with St. Luke's elementary and middle school communities.

On the Horizon:

- We are looking forward to a fantastic fall lineup of educational and enriching
 programming for adults (Let's Celebrate Seniors All Year Long), including Pierre
 Salinger and the 1,000 Days of Kennedy's Camelot (10/9), Edu-Tainment Living History Presents: Cleoptra (11/6), The Making of a Legend: Gone with the Wind Lecture
 (11/13), and Christmas in the Holy Land: A Travel Lecture w/ Bill Helmuth (12/3).
 - Adult and Teen staff, especially Andrea, have been looking into alternate ways to create "maker"-style programs without designating a "makerspace." This is something small libraries do and we are beginning to explore possibilities around a Maker Faire here at RFPL in future. The project was spurred by an inquiry from a local Eagle Scout hopeful and OPRFHS sophomore who approached us about instituting a "makerspace" at RFPL to fulfill his Eagle Scout project.

Adults will have the resources they need to satisfy their curiosity on a variety of topics.

Collection

• We have been exploring the pros and cons of switching our language learning database to Mango, from Rosetta Stone. We have experienced some issues with accessibility to RS on outdated OS's and outdated smartphones, the majority of other area libraries use Mango, our RS numbers have been low, and Mango has come down drastically in price. At our last department meeting Andrea took us through the features of each database, comparing and contrasting them. If we go through with a switch, it would not be effective until January 2017 at the earliest.

Elementary School age children (ages 5-9) will discover materials and programs that stimulate their imaginations, satisfy their curiosity, and foster a love of reading.

Programming:

- Victoria welcomed kids to Lego Club and Minecraft Madness for interactive fun in September.
- Melissa made rice cake owls with kids at the first ever Snack Attack program.

Collections:

 Fiction books were shifted and the shelves were cleaned; nonfiction books were weeded.

Outreach & Partnerships:

- Melissa and Amy visited Lincoln and Willard Schools to speak to Kindergarten and 1st Grade students about library card sign up month.
- Amy and Beth attended LemonAid and did a bookmark craft with a large crowd of kids, teens, and caregivers.

Spaces:

• Displays featured "Back to School" and "Library Card Sign Up Month" themes.

On the Horizon...

We look forward to making more seasonal treats at Snack Attack.

Middle School age children (ages 10-14) will have a supportive environment that provides pleasurable reading, viewing, and listening experiences that respond to their current interests.

Programming:

- Beth led Family Trivia which had 42 total participants, 14 of which were middle school aged.
- Beth led ½ Pizza & Cupcake Wars which had 30 total participants that had a wonderful sugary time.
- Beth led Super Stitches, which despite only having 5 participants ended in some fantastic crocheted creations.
- Erin led 4 Maker sessions Windchimes, Cellphone Speakers, Flying butterflies, and Paracord bracelets- which were attended by 64 kids.
- Victoria S. each led 3 after-school gaming which were attended by 48 kids.

Collections:

 MS and Teen Audiobooks were weeded for the first time in 3 years, allowing us room to purchase newer titles and freshen up the collection.

Outreach & Partnerships

- Beth and Anne Behrens hosted a Pizza Party celebration for Summer Reading Finishers at RMS that 48 students attended.
- Beth setup 4 language arts classrooms at Roosevelt with Overdrive on their school iPads.
- Beth and Amy provided crafts for attendees at the LemonAid event on 9/11. We used all 200 bookmark crafts.

Spaces

• Displays featured "Hello My Name Is" and "Let's Taco 'Bout Books"

On the Horizon...

• We look forward to the return of Story Studio, Chat N Chew, and ½ Day Halloween.

Adults and Teens will enjoy a variety of popular materials to read, listen to, or view.

Programs:

- Total attendees for September adult programs was 332. Programs included:
 - Evening Book Discussion -(9/7; 11 attendees)
 - Foreign Film Forum (9/10; 13 attendees)
 - Coffee Monday (9/12; 17 attendees) this month featured a local travel agent sharing fall day trip ideas.
 - Afternoon Book Discussion (9/14; 10 attendees)
 - "My Fair Lady" with Charles Troy a multi-media presentation, held at the Community Center (9/28; 32 attendees)
 - Big Read program: Author visit from Luis Urrea (held at Dominican's fine arts auditorium 9/29 130 attendees)

Spaces:

- Fiction and Imagination-Stimulating Displays in September included:
 - "While You're Waiting for The Underground Railroad"
 - "While You're Waiting for The Girl with the Lower Back Tattoo"
 - "Start a Series" featuring the 1st book in series by a variety of authors
 - "While You're Waiting for the Next Season of The Bachelor"

Outreach & Partnerships

- On 9/21, Mary Kay attended "Township Day" at the RF Community Center. Here she had
 the opportunity to mingle and network with a variety of area organizations (Opportunity
 Knocks, Oak Park Senior Center, food pantry) a few area representatives (Assessor, Youth
 Interventionists), and public workers (RF Firefighters).
- On 9/29, Mary Kay attended the first inaugural Celebrating Seniors Coalition meeting at the Oak Park Senior Center where she shared the programs RFPL has already planned for CSW 2017. Programs include an author visit from Elizabeth Berg, and a Historical Buildings of River Forest talk from local Al Popowits. The next Celebrating Seniors Week will take place May 18 25, 2017. The group brainstormed opening and closing events, and the possibility of partnering with the Chamber of Commerce to co-host the annual CSW Luncheon as a fundraiser. We strategized solicitation of more nominations for 60 over 60. We also discussed lessening the number of events held during CSW from 50 down to 30, to simplify people's choices and to maximize promotional efforts.

Home Delivery:

- total # deliveries: 12
- total # patrons served: 7
- total # books picked up: 26
- total # books dropped off: 47
- total # books booktalked but not taken: 2

On the Horizon:

We are beginning to plan our Winter Reading programs and prizes for Teens and Adults.
 We are researching the possibility of hosting a cocktail party for adults who log x number of books during participation in the program.

Everyone will feel welcomed and find comfortable spaces in the library that meets their needs.

- At our staff In Service on 9/9, we discussed how best to handle our after school crowds and behavior issues in order to keep our spaces comfortable for everyone throughout the school year. We discussed some guidelines we had drafted with "sound bites" for responding to students, and role-played some possible scenarios with examples of how not to handle the situations, followed by how one should handle them. John Williams, Youth Supervisor; and Bert Patania and Tianna Hill, Youth Interventionists visited from the Township to speak about Interventionists' roles, and to give examples how the Interventionists and Library can work together to help children exhibiting behavioral issues.
- We are still looking into lighting for the back corner by the audiobooks and the end of the mystery collection. An area lighting consultant / designer has visited the space, and has recommended we install lighting on the top of the shelves, similar to the way the nonfiction shelves are lit. We are in the process of identifying the lights used in nonfiction, so we have a starting point for purchasing additional similar lights.

Meeting Room

• The Library hosted 15 outside groups in the Barbara Hall Meeting room during the month of September. Groups included the West Suburban Home Daycare group, the Oak Park/River Forest Kiwanis, and the Roosevelt PTO.